



TO: E-ONE Dealers

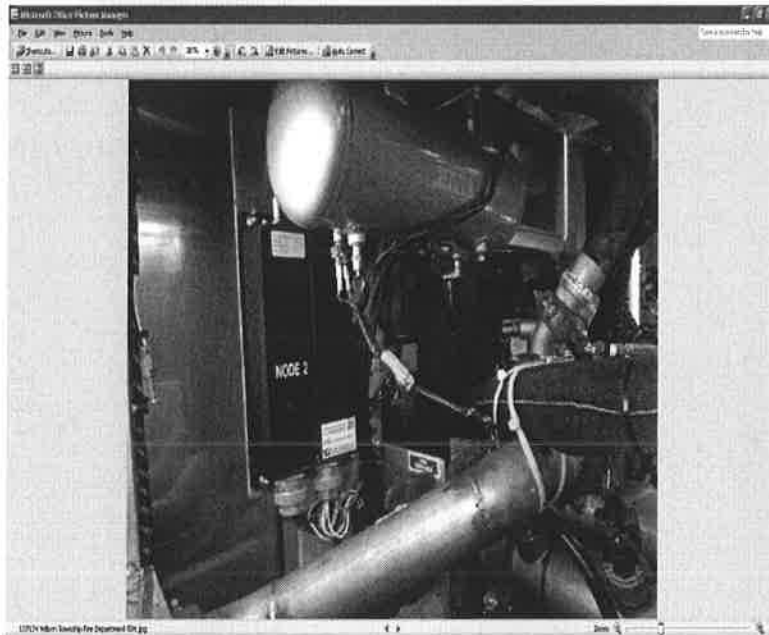
FROM: Kevin Kearns, E-ONE Customer Support Manager

SUBJECT: Pump Shift Air Tank Plumbing

DATE: October 31, 2012

Customer Service Bulletin 2012-0653

It has recently been discovered that some units equipped with a Viair air delivery system were plumbed incorrectly at the air tank. This will cause excessive moisture which could lead to the pump shift line freezing up in extreme cold. The recommendation to resolve this issue is to remove all of the components from the bottom of the tank except the tank drain valve. Plug the remaining 3 ports at the bottom of the tank with brass plugs. Use brass adapters and tees in the single port at the top of the tank to accommodate the 3 components removed from the bottom of the tank. Below is a photo of the incorrect installation.



If you have any questions please call E-ONE Technical Support 352-861-3612.

Kevin Kearns
E-ONE Customer Support Manager

From: Dudley, Jessi
Sent: Wednesday, October 31, 2012 11:27 AM
Subject: Customer Service Bulletin
Attachments: Pump Shift Air Tank Plumbing 2012-0653.docx

Importance: High

This bulletin is being sent to only the dealers listed below. The dealers are responsible for contacting their customer to arrange service on the trucks.

If you have any questions please contact Kevin Kearns at 352-861-3361.

<u>S/O</u>	<u>Customer</u>	<u>Dealer</u>
137075	Town of Tremont, ME	Greenwood EV
137082	Rio Arriba County, NM	Pete's Equipment
137084	Town of Wilmington, MA	Greenwood EV
137174	Wilson Township, MN	Fire Safety USA

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