



Service Information

Attention: All United States Dealership Personnel

Number: VSS-12-05

Subject: 2012 / 2013 Beetle Windows – **Update**

Date: Oct. 09, 2012

Supersedes VSS-12-03 dated Sept. 9, 2012 updated document information.

All 2012 / 2013 Beetles with power window issues

- **It is no longer required to create a VTA case for the above issue.**
- Please refer to and follow the repair instructions in the updated Technical Bulletin, number 2028594 (V641203).
- Please review the October special edition TechTalk, number 801024 located on Web Source. This edition demonstrates the new window motor replacement, window regulator check and window adjustment. Certification credits awarded after passing the course.
- For part inquiries or orders, please e-mail the Parts Special Services team. A VIN will be required for part orders.