



Service Bulletin

File in Section: -

Bulletin No.: PIP5068

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Noise Or Vibration From The Engine Or Transmission

Models: 2012 - Chevrolet Express, Silverado
2012 – GMC Savana, Sierra
Equipped with the 4L60E (M30) Transmission and the 4.3 (LU3), 4.8 (L20) or the 5.3 (LMF) engine

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment of a knock noise or vibration from the engine or transmission on vehicles built between August 15, 2011 and October 31, 2011. The condition may increase with engine RPM.

The engine flex plate should be inspected for being cracked.

Recommendation/Instructions

If the engine flex plate is found to be cracked. The flex plate and transmission bell housing should be replaced.

Parts Information

| Part Number | Description | QTY |
|-------------|---|-----|
| 24206953 | Bell Housing | 1 |
| 12555640 | Flex Plate (Fly Wheel) 4.3 (LU3) | 1 |
| 12637677 | Flex Plate (Fly Wheel) 4.8 (L20) 5.3 (LMF) | 1 |

Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|-----------------|--------------------------------------|------------------------------------|
| K7040 | Torque Converter Housing Replacement | Use Published Labor Operation Time |

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.