



Service Bulletin

File in Section: -

Bulletin No.: PIT5072B

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Power Lift Gate Does Not Stay Fully Open Or Drifts Down A Few Inches

Models: 2010 - 2012 Chevrolet Equinox
2010 - 2012 GMC Terrain

This PI was superseded to update model and model years. Please discard PIT5072A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Condition: A customer may comment that after opening the power lift gate it will not stay in the full open position and may drift down a few inches then stop.

Recommendation/Instructions:

This may be caused by the incorrect strut mounting brackets installed on the vehicle. Check on the lift gate mounting brackets for a letter P or M stamped on the bracket. P is for power lift gate and M is for Manual lift gate. If Manual strut mount brackets are found on the vehicle replace with the correct bracket(s) for power lift gate.



2598278

The picture above is an example of the correct brackets for a power lift gate.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.