



Technical Bulletin

Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Eos	2011-2013	All	All	All	All

Condition

68 12 02 December 18, 2012 2032124

Windscreen Damaged or Bent Locking Pin

Technical Background

The locking pin on the windscreen is damaged or bent, due to excessive force by outside influence.



Note:

This bulletin is being proactively released to introduce a windscreen repair kit.

DO NOT replace complete windscreen if pin damage is present.

Production Solution

Not applicable

Service

Locking pin repair

- Remove the damaged locking pin from the windscreen, see Repair Manual Group 68 Interior Equipment – Windscreen Locking Pin Removal and Installation in ElsaWeb

Technical Bulletin



Note:

If the pin is bent, you may need to straighten the pin first before removing



Note:

The sleeve may come out with the locking pin

Technical Bulletin



- Straighten the pin and then tap it out from the sleeve
- Reinstall the sleeve into the windscreen
- Install the new parts from the repair kit, see Repair Manual Group 68 Interior Equipment – Windscreen Locking Pin Removal and Installation in ElsaWeb.

 **Tip:**

The repair kits are available in both left and right sides. Be sure to order the correct repair kit.

Warranty

Information only.

Required Parts and Tools

Part Description	Part No:	Quantity
Repair Kit (Right Side)	1Q0 898 184	1
Repair Kit (Left Side)	1Q0 898 183	1

No special tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.