



Service Bulletin

File in Section: -

Bulletin No.: PIT4228E

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Passenger Window Express Down Feature Inoperative

Models: 2007 - 2013 Chevrolet Silverado Models
2007 - 2013 GMC Sierra Models
Without Memory Seats (RPO AN3)
and Power Folding Mirrors (RPO DL3)

Condition/Concern

Some owners may comment that their passenger window express down feature has always been inoperative.

Recommendation/Instructions

The passenger window express down feature is no longer a standard option like on the previous body style Sierra and Silverado. Models equipped with either Memory Seats (RPO AN3) and/or Power Folding Mirrors (RPO DL3) will have the passenger window express down feature. If the vehicle does not have one of the RPOs listed above, this is a normal operating characteristic.

Customer Information

Please communicate to the customer that this condition is a normal operating characteristic of this vehicle when it is not equipped with RPO code AN3 or DL3. Please share this information with the customer, including a copy of this message.