Tony Lawrence

From:

Tony Lawrence

Sent:

Friday, December 14, 2012 11:45 AM

Subject:

MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 12/14/2012

2012 INDEX: http://www.mstore2000.com/PDF Files/index12-14-12.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop
- For printable PDF files from MStore, click on the link below each TSB title:
- * If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETINS

01-027/12 - 2010-2012 CX-7 2.3L - MIL ILLUMINATION WITH DTC P2096:00

http://www.mstore2000.com/PDF Files/01-027-12-2739.pdf

ST-001/12 - SPECIAL SERVICE TOOL SHIPMENT - JANUARY 2013

http://www.mstore2000.com/PDF Files/ST-001-12-2743.pdf

UPDATED BULLETIN

02-003/12 - 2013-2014 CX-5, 2014 MAZDA6 - TIRE PRESSURE MONITORING SYSTEM (TPMS) WARNING LIGHT ILLUMINATION - MISUSE PREVENTION LOGIC

http://www.mstore2000.com/PDF Files/02-003-12-2688a.pdf

Please distribute this information to all parts and service personnel.

Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject:

MIL ILLUMINATION WITH DTC P2096:00

Last Issued: 12/14/2012

APPLICABLE MODEL(S)/VINS

2010-2012 CX-7 2.3L turbo vehicles with VINs lower than JM3ER******424994 (produced before April 26, 2012)

DESCRIPTION

Some vehicles may exhibit a MIL illumination with DTC P2096:00 stored in memory.

The PCM logic control has been changed to eliminate this concern.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify the customer complaint of a MIL illumination with DTC P2096:00 stored in memory.
- 2. Perform a Warranty Vehicle Inquiry using the eMDCS system:
 - If the PCM has not already been reprogrammed according to TSB 01-020/12, "MAZDA SERVICE PRO-GRAM (MSP36) NONCONFORMITY TO EVAPORATIVE EMISSION STANDARD" issued on June 15, 2012, reprogram it now. NOTE: TSB 01-020/12 contains the program files needed for DTC P2096:00.
 - If the PCM has already been reprogrammed according to TSB 01-020/12, "MAZDA SERVICE PRO-GRAM (MSP36) NONCONFORMITY TO EVAPORATIVE EMISSION STANDARD" and DTC P2096:00 remains stored in memory, refer to the MS3 online instructions or Workshop Manual for further trouble-shooting information.
- 3. Verify repair.

WARRANTY INFORMATION

Use the warranty information in TSB 01-020/12, "MAZDA SERVICE PROGRAM (MSP36) - NONCONFORMITY TO EVAPORATIVE EMISSION STANDARD" for warranty claim submission.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system —without permission in writing.