



Service Bulletin

File in Section: -

Bulletin No.: PIC5754A

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Loose Battery Cover Or Missing Battery Cover Latch In Rear (Trunk) Compartment

Models: 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The battery cover latch may have become separated from the cover plate allowing the cover to fit loosely on the trunk rear compartment side trim.

Recommendation/Instructions

Important: The cover is now available separately through the GM Warranty Parts Center (WPC). Do NOT replace the rear compartment side trim for this condition.

A replacement battery cover that contains a revised latch will soon be released through GM CCA. Until then, a replacement cover can be obtained through the WPC by ordering WPC657.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
C4258	Rear Compartment Side Trim Panel Stowage Compartment Cover Replacement	Use Published Labor Operation Time

Use the attached form to request parts from the WPC:

For complete form, do not enlarge (zoom in) before printing from SI.

WPC Parts Request Form

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested:

(1)WPC #

(2)WPC #

(3)WPC #

(4)WPC #

(5)WPC #

(6)WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902