File in Section:

Bulletin No.: PIP5059

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Whistle Or Whine Noise In 3rd Gear May Be More Pronounced On A Coast

Models: 2010 - 2013 Chevrolet Colorado, Express, Silverado

2010 - 2013 GMC Canyon, Savana, Sierra

Equipped with 4L60E (M30) Automatic Transmission

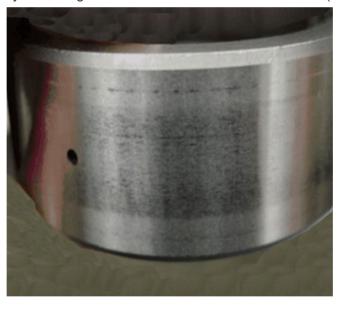
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment about a whistle or whine noise that occurs when the transmission is in 3rd gear. The noise may be described as sounding like a tea kettle whistle and is most prevalent when the vehicle is coasting. This noise is present with the TCC engaged or disengaged and may be present, although much less, in 2nd or 4th gear. This noise will not be present in 1st gear.

Recommendation/Instructions:

This condition may be caused by machining marks on the low roller clutch inner race (675).



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Inspect the race (675) for machining marks or damage to the race area and replaced it as necessary. Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.