



# Service Bulletin

File in Section: -

Bulletin No.: PIC5754

Date: October, 2012

## PRELIMINARY INFORMATION

**Subject:** Loose Battery Cover Or Missing Battery Cover Latch In Rear (Trunk) Compartment

**Models:** 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

The battery cover latch may have become separated from the cover plate allowing the cover to fit loosely on the trunk rear compartment side trim.

### Recommendation/Instructions

**Important:** The cover is now available separately through the GM Warranty Parts Center (WPC). Do NOT replace the rear compartment side trim for this condition.

A replacement battery cover that contains a revised latch will soon be released through GM CCA. Until then, a replacement cover can be obtained through the WPC by ordering WPC657.

Use the attached form to request parts from the WPC:

For complete form, do not enlarge (zoom in) before printing from SI.

WPC Parts Request Form

To: Warranty Parts Center  
"E-Mail" [warrantypartscenterusa@gm.com](mailto:warrantypartscenterusa@gm.com)  
or WPC Fax #: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested:

(1)WPC #

(2)WPC #

(3)WPC #

(4)WPC #

(5)WPC #

(6)WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.