



Service Bulletin

File in Section: -

Bulletin No.: PIE0235

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Engineering Information – Side Door Weatherstrip and Seal Fit/Appearance Concerns

Models: 2012-2013 Chevrolet Sonic

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment that the side door weatherstrips and/or outer sealing strips (belt moldings) do not look like they are properly seated, are deformed or not installed correctly. The components involved in this EI include the side door glass run channel, belt moldings, primary and secondary seals.

Labor Codes including C0146, C1044, C1059, C1080, C1119 and C1135 are an example of the components involved in this investigation.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

1. Inspect the vehicle and determine the cause of the customers concern. DO NOT correct the condition.
2. Using the below graphics, identify the component and document the concern. Use the descriptions in the graphics.

