

Service Bulletin

Bulletin No.:

n No.: PIC5744 Date: October, 2012

PRELIMINARY INFORMATION

Subject: Poor Radio Display Appearance

Models: 2013 Chevrolet Malibu

Equipped with Infotainment Display (RPO UAG)

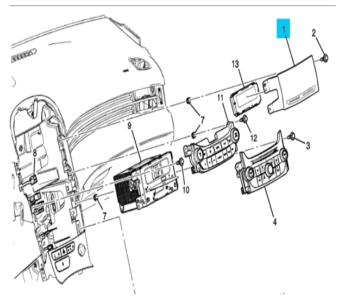
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer or technician may indicate there are fingerprints or debris inside the lens of the display or lens is knicked or scratched on their radio display w/ UAG.

Recommendation/Instructions

Do NOT replace the radio or display for this concern. It is possible to remove the radio bezel followed by the lens (reference item #1 in the picture below). Clean lens as needed and reinstall. If the lens is knicked or scratched, replace as needed.



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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.