



Service Bulletin

File in Section: -

Bulletin No.: PIP5074

Date: November, 2012

PRELIMINARY INFORMATION

Subject: Oil Filter Contact with A/C Compressor Hose

Models: 2012-2013 Chevrolet Captiva Sport
with 3.6L Engine (RPO LFX)

Condition/Concern

Oil leak from the oil filter due to filter rubbing on the A/C compressor hose.

Recommendation/Instructions

If this condition is encountered, call TAC to start a case for tracking purposes.

A new A/C compressor hose is in development to create the proper clearance.

In the meantime dealers are encouraged to replace the PF63 oil filter with the shorter PF48 to gain clearance.

Customer Information

Please communicate to the customer that an alternate oil filter (AC Delco - PF48) has been installed to increase the clearance between the oil filter and the A/C line and that this oil filter should be used during future oil and filter changes.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern that will not require this alternate oil filter.

Once this solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation

Description

Labor Time

J0950

Oil Filter Replacement

Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.