



Service Bulletin

File in Section: -

Bulletin No.: PIC5746

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Head-Up Display (HUD) Displays Double Image

Models: 2013 Cadillac ATS

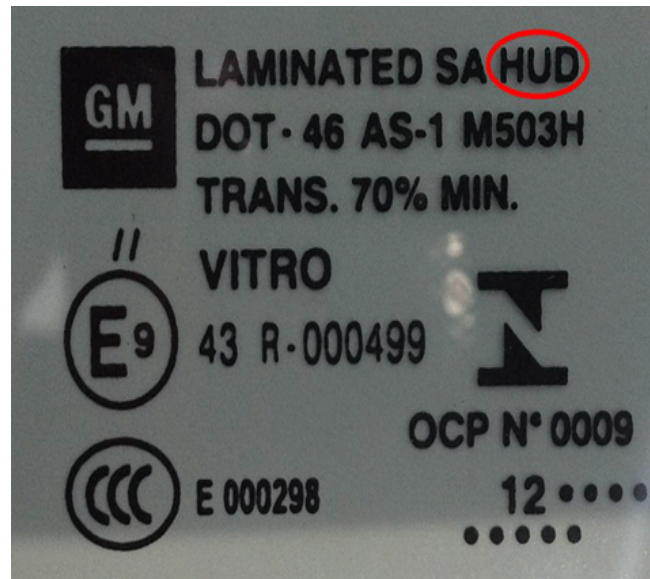
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The technician may notice during the PDI process that the Head-Up Display (HUD) image is doubled or blurry. This may be caused by installation of a Non-HUD windshield.

Recommendation/Instructions

Verify the type of windshield installed in the car by inspecting the glass information label painted on the lower right corner of the glass. The first line of information should have "HUD" written on it - as reflected in the following photo:



2914097

If the information does not say "HUD", replace the windshield with the correct part number based on vehicle build content.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
C0034	Windshield Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.