



Service Bulletin

File in Section: -

Bulletin No.: PIC5742

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Unwanted Volume / Additional information for Integrated Center Stack

Models: 2013 Cadillac ATS, SRX, XTS
Built before 10/4/2012

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment on one or all of the below issues

1. Radio Volume Ramp to Maximum
2. Right or Left ICS panel buttons nonfunctional
3. Heated and / or ventilated seat functions operational without input

Recommendation/Instructions

A new ICS is now available to resolve all issues described above. Please replace the ICS with a new updated part from your local Electronic Exchange Center.

Note: Confirm that the part being installed is, indeed, the newest P/N called-out in the parts list below:

New P/N	Old P/N	Model	Usage
22980207	22935061	XTS	GD, GH UPLEVEL RADIO W/CONNECTIVITY INFOTAINMENT SYSTEM (IO5), UPLEVEL RADIO W/ CONNECTIVITY and EMBEDDED NAV INFOTAINMENT SYSTEM (IO6), (EXC ST HTR (KA1), DRIVER SEAT FAN (KU1)
22980208	22935062	XTS	GD, GH UPLEVEL RADIO W/CONNECTIVITY INFOTAINMENT SYSTEM (IO5), UPLEVEL RADIO W/ CONNECTIVITY and EMBEDDED NAV INFOTAINMENT SYSTEM (IO6), ST HTR (KA1), DRIVER SEAT FAN (KU1), (EXC DUAL HEADREST MONITOR DVD RR ST ENTERTAINMENT PKG (UWG)
22980209	22935063	XTS	andIO5/IO6 andKA1 andKU1 andVRG andUWG
22980207	22935061	ATS	AB69 TOUCH SCREEN COLOR INFO DISPLAY INFOTAINMENT DISPLAY(UA3),(EXC ST HTR(KA1)
22986276	22915853	ATS	AB69 (KA1, UA3)
22975646	22942251	SRX	NG ST HTR(KA1),DUAL HEADREST MONITOR DVD RR ST ENTERTAINMENT PKG(UWG),(EXC DRIVER SEAT FAN(KU1)

New P/N	Old P/N	Model	Usage
22975647	22942252	SRX	NG ST HTR(KA1),DRIVER SEAT FAN(KU1),DUAL HEADREST MONITOR DVD RR ST ENTERTAINMENT PKG(UWG)
22975648	22942253	SRX	NG (EXC ST HTR(KA1),DRIVER SEAT FAN(KU1),DUAL HEADREST MONITOR DVD RR ST ENTERTAINMENT PKG(UWG)
22975649	22942254	SRX	NG (KA1) (EXC KU1, UWG)
22975650	22942255	SRX	NG ST HTR(KA1),DRIVER SEAT FAN(KU1),(EXC DUAL HEADREST MONITOR DVD RR ST ENTERTAINMENT PKG(UWG)

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
R0733	Radio Control Assembly Replacement	Use Published Labor Operation Time

ADDITIONAL SI KEYWORDS:

button display haptic screen stack heated ICS IO5 IO6 integrated raise seat service switch update unwanted

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.