



# Service Bulletin

File in Section: -

Bulletin No.: PIC5741

Date: September, 2012

## PRELIMINARY INFORMATION

**Subject:** Multiple DTCs Set When Using Scan Tool Device

**Models:** 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Multiple DTCs set and Instrument Panel Self-Test/WOW occurs when the MDI is plugged into the vehicle's Diagnostic Link Connector (DLC). This condition may be aggravated by slightly wiggling the connection at the DLC. This can be caused by a poor electrical connection to the MDI caused by spread terminals in the DLC. Most frequently, DLC ground terminals 4 & 5 are the culprit, however, but it could be the positive connections as well.

### Recommendation/Instructions

Check for spread terminals using J-35616-14 (Green) diagnostic test probe. Replace terminals as needed.

### Warranty Information

For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the actual cause and repair. The latest version of bulletin 10-00-89-005A: "Warranty Administration - Revised Wiring Repair Labor Operations and Required Additional Information" can use as a reference.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.