



Service Bulletin

File in Section: -

Bulletin No.: PIC5740

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Normal Operating Characteristic Of Sunroof Opens To Vent Position Only

Models: 2011 - 2013 Cadillac CTS Coupe Models
Equipped with Sunroof (RPO CBF)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Sunroof will not fully open / only moves to the rear vent position.

Recommendation/Instructions

Unique to the CTS Coupe, the available sunroof (RPO CBF) is a "vent only" sunroof which tilts up in the rear / provides a "vent only" opening rather than a full open position.

The CTS Coupe roof is 0.98 in (25 mm) lower than the sedans. Consequently, the tilt only sunroof design was selected to maximize the headroom available for the occupants.

This is normal operation and no repairs are necessary. Reference the latest version of PI0224, CTS Coupe New Model Features.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.