File in Section:

Bulletin No.: PIC5748

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Service Rear Camera Message

Models: 2013 Chevrolet Spark, Sonic

Equipped with Chevrolet MyLink Radio (RPO UF7)

Condition/Concern

"Service Rear Camera" message on radio display while in reverse.

Recommendation/Instructions

Engineering is currently aware of the concern and working on a resolution. Please do NOT replace any parts at this time. This PI will be updated when a repair becomes available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.