



Service Bulletin

File in Section: -

Bulletin No.: PIC5736

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Inner Door Trim Panel Squeak Noise

Models: 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

The interior door trim panel may exhibit a squeak or creak noise when pressing down on the top of the door trim panel (such as might occur when resting one's arm on the door trim).

Recommendation/Instructions:

Important: Do not replace parts for this noise.

Customer Information: Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.