File in Section:

Bulletin No.: PIC5731

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Date Displayed On The Radio Is One Day Ahead

Models: 2013 Buick Encore, Lacrosse, Regal, Verano

2013 Chevrolet Camaro, Cruze, Equinox, Malibu, Volt

2013 GMC Terrain

Equipped with Navigation Radio RPO UHQ

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Date displayed on the radio is one day ahead of where it should be. The date syncs via GPS which is set via Greenwich Mean Time (GMT). GMT is anywhere from 5-9 hours ahead of the US depending on what time zone the vehicle is in. You can change it back to the correct date but on the next key cycle it will sync again to GMT.

Recommendation/Instructions:

New software is being developed to correct this concern. Please do not replace any parts. This PI will be updated when the new software is available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.