

Service Bulletin

Date: September, 2012

PRELIMINARY INFORMATION

Subject: False Low Beam Failure Message Displayed

Models: 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Important: This PI covers a condition in which a message is displayed incorrectly. All exterior lamps will continue to function correctly if this condition presents itself.

On rare occasions a customer may comment that the DIC displayed either Right or Left Low Beam Failure but that all of the exterior lights continue to function normally. The vehicle may have stored any of the following DTCs: B257C B257D U1501 U1502 U1511 U1512 U1521 U1522 U1531 U1532.

Recommendation/Instructions:

Important: Do not replace parts for this false message being displayed.

This condition will not affect lamp operation. Engineering is currently evaluating this concern and developing a solution. This PI will be updated when additional information becomes available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.