



Service Bulletin

File in Section: -

Bulletin No.: PI0835

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Key with Integrated Transmitter Inoperative Due to Premature Drain of Transmitter Battery

Models: 2012 Buick LaCrosse, Regal, Verano
2012 Chevrolet Equinox, Cruze, Camaro
2012 GMC Terrain
All Models Built Prior to January 31, 2012
Excluding Keyless Engine Start Switch (RPO BTM)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that their key transmitter is inoperative or the REPLACE BATTERY IN REMOTE KEY message displays in the DIC.

The cause of this condition may be due to discharge, or premature drain, of the transmitter battery.

Recommendation/Instructions

Verify that the battery is discharged with the EL 43241 Keyless Entry Tester or a DVOM.

If the battery is discharged, replace the key transmitter. Refer to Key with Integrated Transmitter Replacement and Programming in SI.

Parts Information

For part numbers and usage, refer to Key in Group 02.187 of the appropriate GM Parts Catalog.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
R4489	Key with Integrated Transmitter Replacement	Use Published Labor Operation Time