



Service Bulletin

File in Section: -

Bulletin No.: PIE0223A

Date: November, 2012

PRELIMINARY INFORMATION

Subject: Engineering Information – Service Vehicle Soon Displayed on Driver Information Center (DIC), DTC P0803, P080C or P080D Set

Models: 2011-2013 Cadillac CTS-V Equipped with Six Speed Manual Transmission (RPO MN6)
2011-2013 Chevrolet Camaro Equipped with Six Speed Manual Transmission (RPO MN6) combined with RPO LS3 or LSA
2011-2013 Chevrolet Corvette Equipped with Six Speed Manual Transmission (RPO MN6)

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL – refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information PIs.

This PI is being revised to update the Subject, Condition and Instructions sections to add DTCs. Please discard PIE0223.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment that Service Vehicle Soon is displayed on the driver information center (DIC). Upon diagnosis, the technician may find DTC P0803, P080C or P080D set for the skip shift solenoid control circuit.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

For vehicles displaying a Service Vehicle Soon light and having set DTC P0803, P080C or P080D, proceed with the following steps:

1. Prior to disconnecting any components, inspect the skip shift solenoid connection for correct installation (i.e. is the plug fully seated) and record the findings.
2. Unplug the skip shift solenoid, inspect for debris, moisture, or bent pins and record the findings.
3. If there were no issues found (do not replace the solenoid), reconnect the skip shift solenoid and mark the electrical connection to the solenoid with a paint pen. Ensure the connection is marked in a manner that will show if the connector has been disconnected.
4. Reset the Service Vehicle Soon code.
5. Test drive the vehicle and verify the skip shift function is operating correctly.
6. Contact one of the engineers below with the findings.

If the vehicle returns with the same condition, contact one of the engineers below before beginning any diagnostics or repairs.

Contact Information

Engineer Name	Phone Number
Andrew Scheich	(248) 880-5122
John Powers	(248) 318-4962

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
K9712*	Engineering Information – Service Vehicle Soon Displayed on the Driver Information Center (DIC), DTC P0803, P080C or P080D Set	0.4 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		