

TECHNICAL BULLETIN

LTB00464NAS

21 OCT 2012



SECTION: 418

'Camera Fault' Message Displayed

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)

VIN: CH000447 – CH671184
Model Year: 2012

CONDITION SUMMARY:

Situation: On vehicles fitted with the single Rear Camera only (**not** Surround Camera System vehicles), a 'Camera Fault' message may be displayed in the High Level Display Front (HLDF), the Battery Charge warning lamp () may be illuminated, and a potential loss of Medium Speed (MS) CAN may occur.

Cause: This may be caused by water ingress into the tailgate harness causing contamination of the camera connector.

Action: In the event of a customer concern of the above, refer to the Repair Procedure outlined below to replace the tailgate harness and rear view camera.

PARTS:

LR041914	Powered tailgate, single rear view camera - Coupe	Qty. 1
LR041937	Powered tailgate, single rear view camera - 5-Door	Qty. 1

TOOLS:

Refer to Workshop Manual for any required special tools

WARRANTY:

△ **NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Harness Tailgate - Including Camera - Renew - Coupe	86.70.19	3.10	D7	LR041910
Harness Tailgate - Including Camera - Renew - 5-Door	86.70.19	3.20	D7	LR041910

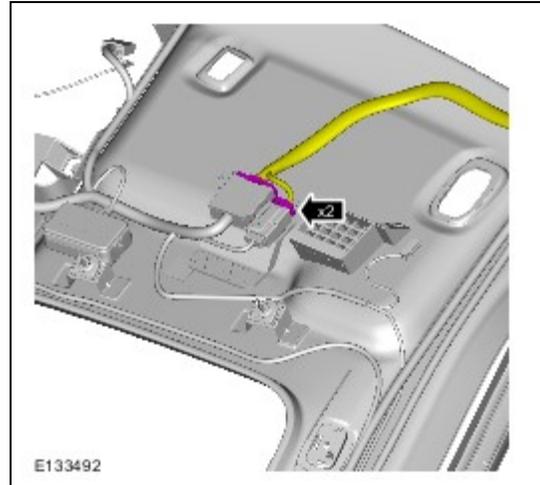
Normal Warranty policies and procedures apply

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

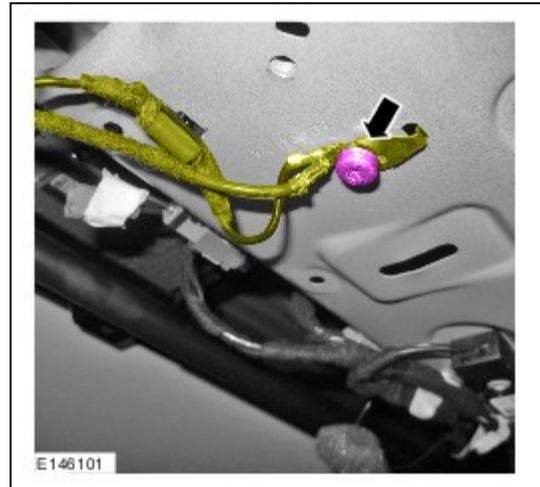
REPAIR PROCEDURE

△ NOTE: Do not remove the front screen when lowering the headliner.

1. Refer to Workshop Manual section 501-05 and lower the headlining.
2. Disconnect the electrical connectors.

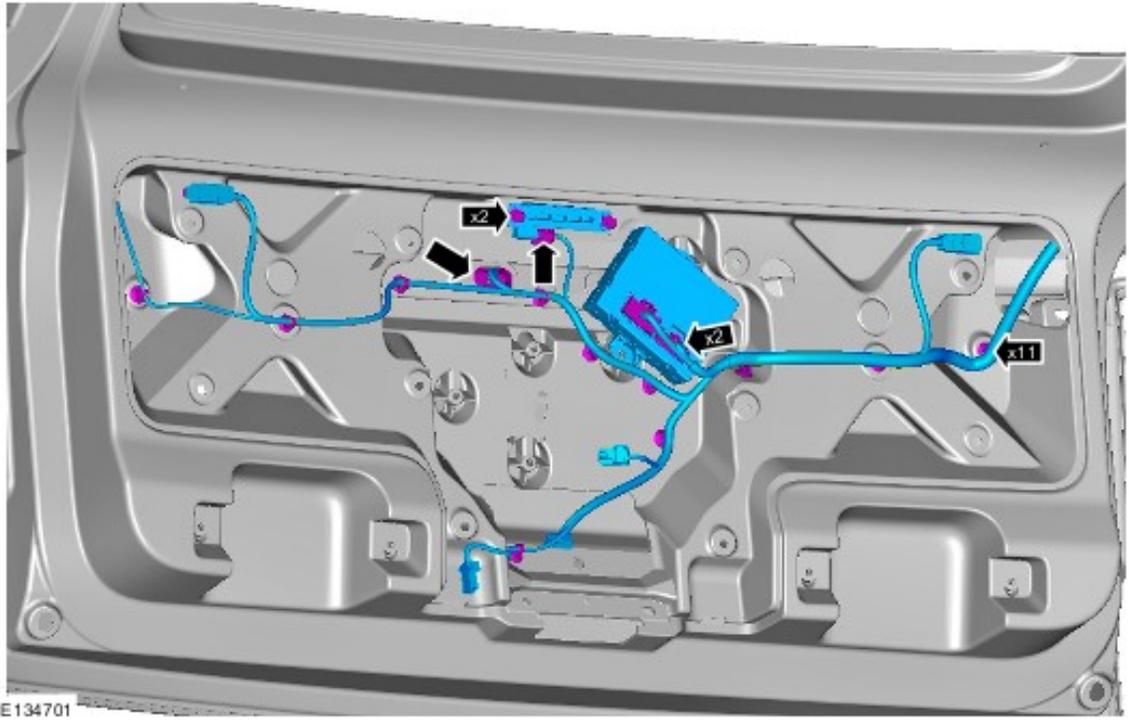


3. Disconnect the ground lead.
 - Remove the ground lead retaining bolt.



4. Refer to Workshop Manual section 501-05 and remove the tailgate trim panel.

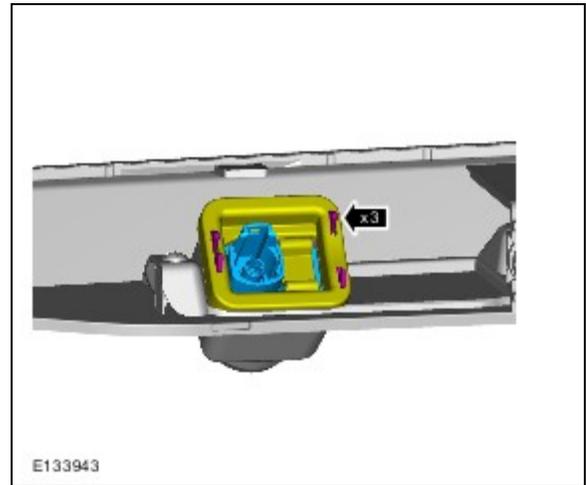
5. Disconnect the electrical connectors.
- Remove the tailgate harness.



6. Remove the tailgate plinth.
- Remove the eight (8) securing nuts.



7. Remove the rear view camera.



△ **NOTE: When installing the ground lead torque to 10Nm.**

8. Reverse steps 1-7 to install the new tailgate harness and rear view camera.