

# Technical Service Bulletin



## 94 Rear side marker light inoperative in lower rear bumper

94 12 95 2029782/2 October 25, 2012. Supersedes Technical Service Bulletin Group 94 number 12-78 dated June 4, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2010-2013	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service and Required Parts and Tools</i> for clarification
1	6/4/2012	Original publication

A “bulb out” warning is active in the instrument cluster’s Driver Information System (DIS) display and one or both of the rear side marker lights are burnt out.



Figure 1. Rear side marker lights.

## Technical Background

Moisture and debris can enter into the lower taillight housing causing one or more of the bulbs to burn out.

## Production Solution

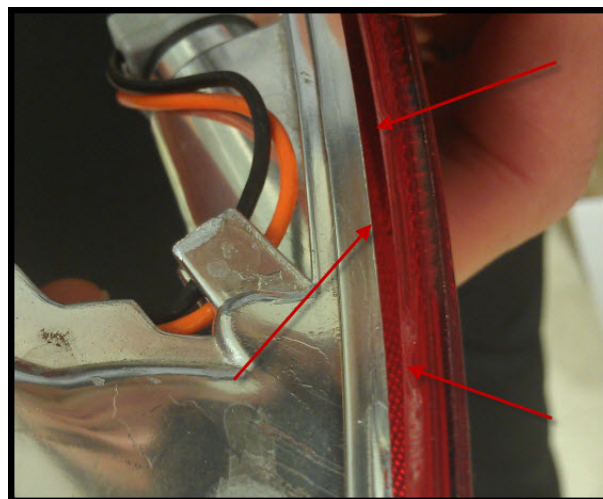
Not applicable.

## Service

Please visually inspect both lower taillight housings for any damage as they sit installed on the vehicle. If no damage caused by outside influence can be found, then please proceed as below.

1. Uninstall both lower rear taillight housings.

Inspect the lens for any separation around the red, reflecting edge of the taillight lens (Figure 2). Separation will take the form of a red color shade change along the seam. It may look more opaque than the rest of the perimeter.



*Figure 2. Taillight Lens separation.*

2. If there is any separation at all, then please replace the complete taillight housing. Keep the good bulbs and any wiring, and only replace the housing and any burnt out bulbs. Wipe all original, intact bulbs with alcohol prior to install, keeping any foreign matter, grease, oil from hands, etc. off of the bulbs.

Inspect the bulb holders for corrosion and debris. Repair and clean as necessary.

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## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	9431		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	(2x) Taillight remove and reinstall	9431 2000	20 TU
	Inspect and clean taillight housing	9431 9999	10 TU
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on diagnostic protocol (Max 40 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer' s discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2029782/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Part Number	Part Description	Quantity
8R0945095B	Taillight (Left Lower)	As needed
8R0945096B	Taillight (Right Lower)	As needed
N 0177522	Taillight bulb, outer side marker. 3 Watt	1 per housing

## Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.