

Technical Service Bulletin



94 - A6 (C7) Headlight Repair Authorization

94 12 94 2031228/1 October 25, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2012-2013	All	Not Applicable

Condition

Customer Complaint:

One or both headlights are cracked or leaking.

Workshop Findings:

- Cracks on the headlight (upper section between hood and quarterpanel, and lower headlight cover).
- No evidence of headlight or body damage.

This condition affects all variants of headlights.

If neither headlight exhibits any type of cracking, this Repair Authorization does not apply.



Figure 1. Cracks at bottom of headlight lens.



Figure 2. Cracks and separation along top edge of headlight lens.



Figure 3. Stress fractures along lower edge of headlight lens.

Technical Background

Additional analysis to aid in issue diagnosis necessitates this repair authorization.

Through our combined efforts and cooperation, we will be able to raise the level of Audi quality and overall customer satisfaction.

Production Solution

Not Applicable.

Service

1. Create a ticket using the Technical Assistance Center (TAC) System in ElsaWeb.
2. Activate the TAC ticket promptly by calling the TAC for further instruction before proceeding with any repairs.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.