

# Technical Service Bulletin



## 90 Rattle noise from Heads Up Display Repair Authorization

90 12 32 2030687/1 September 5, 2012.

| Model(s) | Year        | VIN Range           | Vehicle-Specific Equipment    |
|----------|-------------|---------------------|-------------------------------|
| A6, A7   | 2012 – 2013 | CN017700 – DN999999 | Head Up Display (PR code KS1) |

## Condition

The customer may report hearing rattle noises coming from the Head Up Display in the upper left side of the instrument panel. (Figure 1).



*Figure 1. Head Up Display.*

## Technical Background

Various parts have been replaced under warranty for the condition noted above, but no issues were identified with these parts. In an effort to gain information on the DTC codes for the vehicles listed above, we are asking that you contact the Audi Technical Assistance Center (TAC) before replacing any parts. This will assist us in diagnosing any potential issues with the condition noted above.

## Production Solution

No changes to production have been made, as no issue has been identified.

## Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition.

- If the vehicle is within the New Vehicle Limited Warranty, contact a TAC consultant before proceeding.

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.