

Technical Service Bulletin



66 Wind noise from roof carrier bars

66 12 26 2031853/1 November 30, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi Q5	2009 - 2012	000001 - [REDACTED]	Not Applicable
	2013	000001 - [REDACTED]	

Condition

Customer hears wind noise coming from the top of the vehicle while driving with the roof carrier bars installed.

Technical Background

When the roof carrier bars are installed on the vehicle the acoustic environment in the cabin is predictably affected. The intent of the roof carrier bars is solely for the transport of cargo. When installed an increase in wind noise should be expected.



Figure 1. Roof carrier bars installed.

Production Solution

The wind noise that results from the installation of the carrier bars can be mitigated, although not eliminated, by the installation of “fluted” protection strips, part number 4L0 071 633 A. These are being installed in production and will be included in the carrier bar kit that accompanies the Audi Q5.



Figure 2. “Fluted” protection strips, part number 4L0 071 633 A.

Service

1. Remove the “smooth” protection strips.



Figure 3. Protection strips removed.

2. Install “fluted” protection strips.



Figure 4. “Fluted” protection strips installed.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6686		
Damage Code:	0020		
Labor Operations:	Remove and reinstall roof carrier bar protection strips.	66 87 99 99	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	01 21 00 02	10 TU
	Road test after service procedure	01 21 00 04	10 TU
	Technical diagnosis at dealer' s discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2031853/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity	Illustration

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4L0 071 633 A	Fluted cover strip	1	
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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.