

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

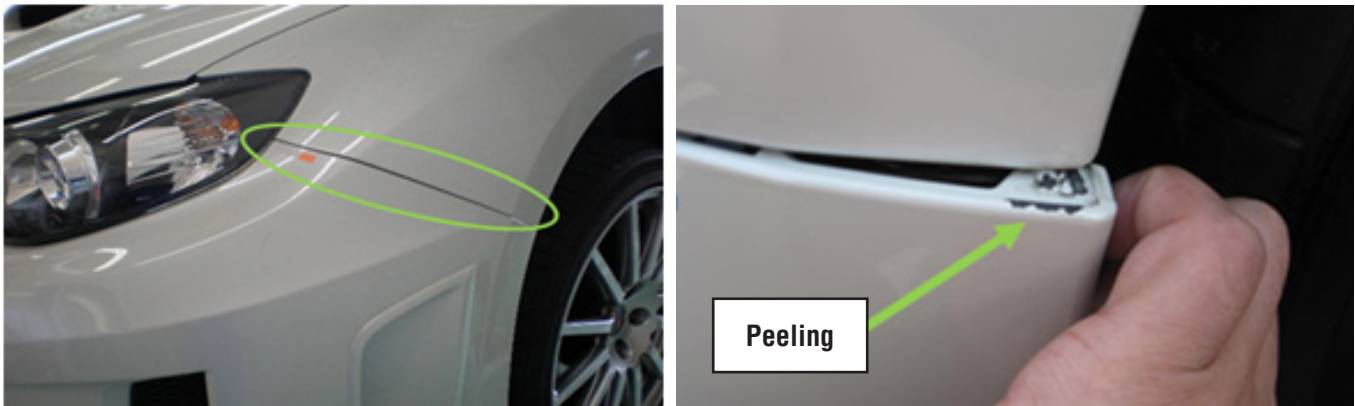
SERVICE BULLETIN

APPLICABILITY: 2008-2013MY Impreza WRX and STI Models **NUMBER:** 12-141-12
SUBJECT: Front Bumper Fascia Excess Gap Repair Procedures **DATE:** 10/25/12

INTRODUCTION

This bulletin provides a procedure to repair a gap which may develop between the front bumper fascia and the fender. Also included is a repair procedure to prevent recurrence of peeling paint film at the rear corner of the front bumper fascia where it may come in contact with the bottom of the fender.

PART INFORMATION



PART NUMBER	DESCRIPTION
57707FG122	Brkt-SD, R/Hand
57707FG132	Brkt-SD, L/Hand
57704FG113	Bumper Face
91180AG000	Cushion Tape

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CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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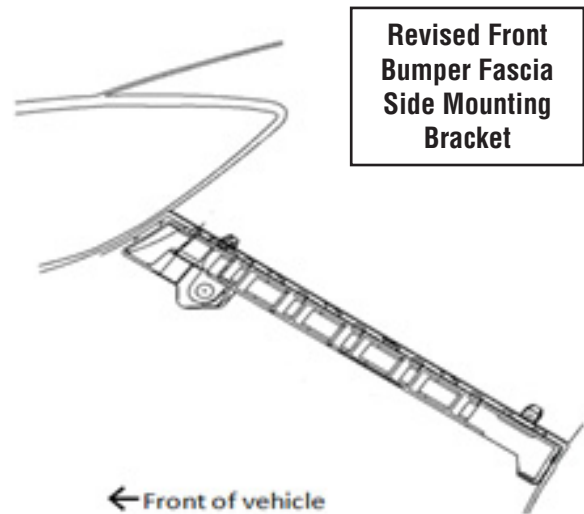
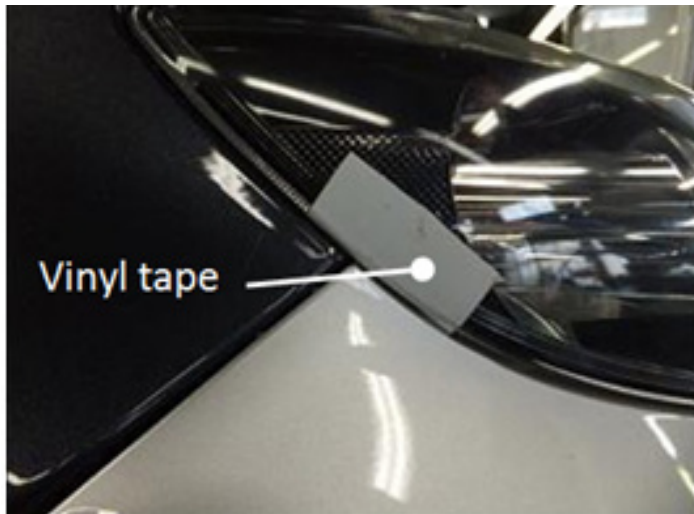
The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

SERVICE PROCEDURE / INFORMATION

If a gap is verified between the bumper fascia and the fender as shown in the left hand photo on page 1, it is likely the fascia has come loose from the side mounting bracket(s).

NOTE: Inspect the vehicle for any collision-related factors or other outside influence which may effect the fit of the front bumper fascia before proceeding.

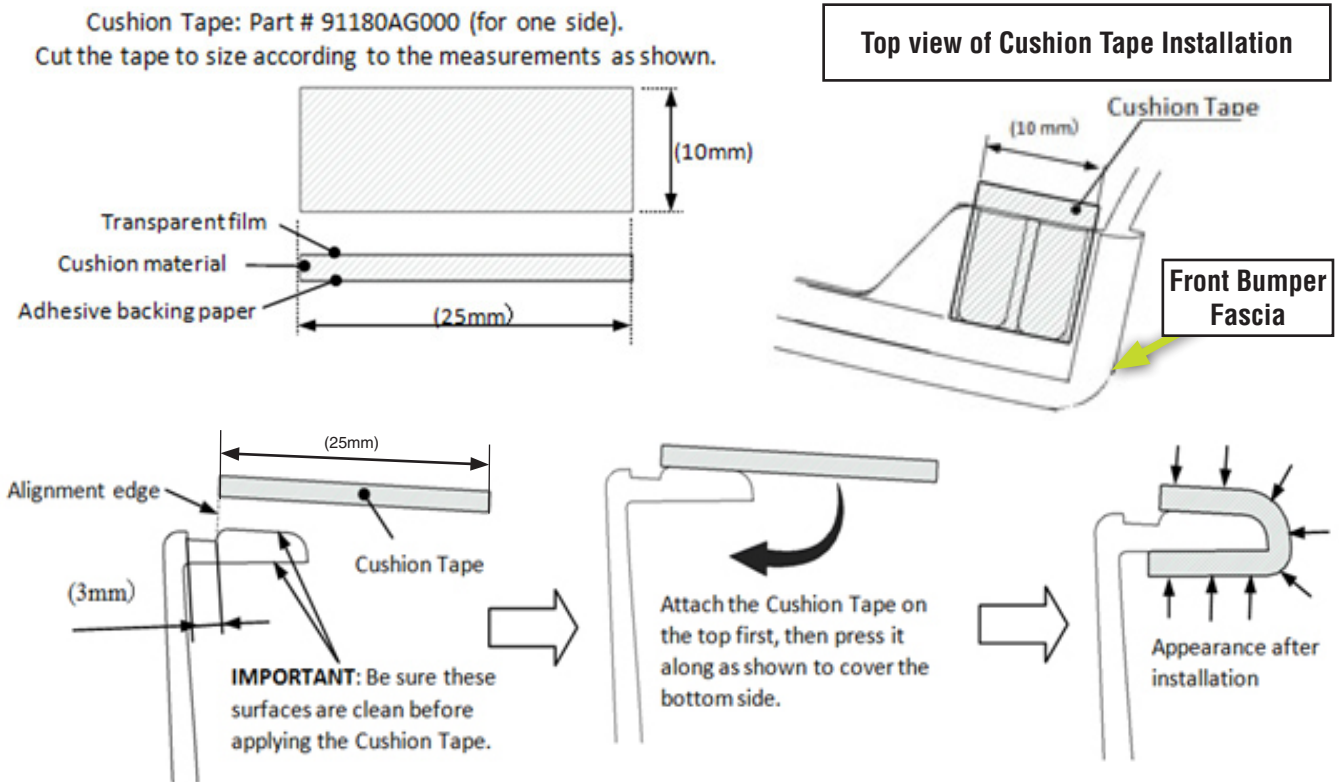
- Follow the procedures in the applicable Service Manual to remove the front bumper fascia.
IMPORTANT: Be sure to protect the headlamp lenses with vinyl tape as shown in the photo below in the areas where they may be contacted or scratched by the top corners of the front bumper fascia during removal. An illustration of the revised front bumper fascia side mounting bracket is shown below, right.



- If the vehicle was manufactured before October, 2010, replace the front bumper fascia along with the side mounting brackets.
- If the vehicle was manufactured between October, 2010 and November, 2011, replace only the side mounting brackets.
- **IMPORTANT:** Regardless of the vehicle's production date, closely inspect the attachment points of both the front bumper fascia and the side mounting brackets for damage. If any are damaged or broken, replace the front bumper fascia and / or the side mounting brackets as necessary.

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- If there is any peeling of the paint film on the corner of the front bumper fascia, regardless of the vehicle’s production date, cut to size then apply the cushion tape as shown in the illustrations below. **IMPORTANT:** Be sure to clean any dirt or grease from the cushion tape mounting surfaces before application.
- Touch up the peeling paint as necessary.



- Reinstall the front bumper fascia. Because of the increased interlocking force applied by the revised components, more effort may be required to get it properly “locked” into position.
- Remove the protective vinyl tape from the headlights to complete the procedure.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information.

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Front Bumper Cover R&R for Gap Repair, Includes Cushion Tape Application	B916-971	XAW-48	0.4
Replace One or Both Front Bumper Cover Side Brackets	C916-973		0.1
Color Coat & Replace Front Bumper Cover, Includes Transfer of All Components	C984-106		1.9
Sublet Repair - Administration Expenses	C101-108		0.3