

ATTENTION:

GENERAL MANAGER ☐
PARTS MANAGER ☐
CLAIMS PERSONNEL ☐
SERVICE MANAGER ☐

IMPORTANT - All
Service Personnel
Should Read and
Initial in the boxes
provided, right.

**QUALITY DRIVEN® SERVICE****SERVICE BULLETIN****APPLICABILITY:** 2011-**2013**MY Legacy and Outback**SUBJECT:** Sunroof Binds**NUMBER:** 12-124-10R**DATE:** 10/18/10**REVISED:** 10/23/12**INTRODUCTION**

If you encounter a customer complaint when opening the sunroof (the glass opens about one inch then stops, makes a squeak type sound and/or opens halfway then binds), the wedge cap may be out of alignment. If the wedge cap is too high on one side, it will cause the sunroof glass to bind, which will cock the glass. Refer to the service procedure to remedy the condition.

REPAIR PROCEDURE/INFORMATION

A plastic block which was recommended in Service Bulletin 12-122-10R **must** be used.

- 1) Open the sunroof glass and determine which side needs adjustment. **Note:** In just about all cases, the left side requires adjustment.
- 2) Place a solid block as shown; make sure it is square and flush on top of the wedge cap.



- 3) Strike the top of the block with a hammer 3 to 4 times. Check the operation of the

*Continued...***CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS
COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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sunroof glass. If the wedge cap is still out of adjustment, strike the block with additional force. **Caution:** Too much force can crack the wedge cap.



- 4) Check the operation of the sunroof glass 10 times, and the tilt function 3 to 4 times. If still out of adjustment, repeat steps 1 through 3.

WARRANTY/CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair can be claimed using the following.

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Sunroof Adjust	B 850-908	XDM-88	0.4