

**NUMBER:** 23-032-12

**GROUP:** Body

**DATE:** October 17, 2012

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**SUBJECT:**

Front Windshield Appears Chipped At The Bottom Edge

**OVERVIEW:**

This bulletin involves inspecting and if necessary replacing the windshield.

**MODELS:**

2013 (JK) Wrangler

**NOTE:** This applies to vehicles built before August 12, 2012 (MDH0812XX).

**SYMPTOM/CONDITION:**

Windshield appears chipped at the bottom edge.

**DIAGNOSIS:**

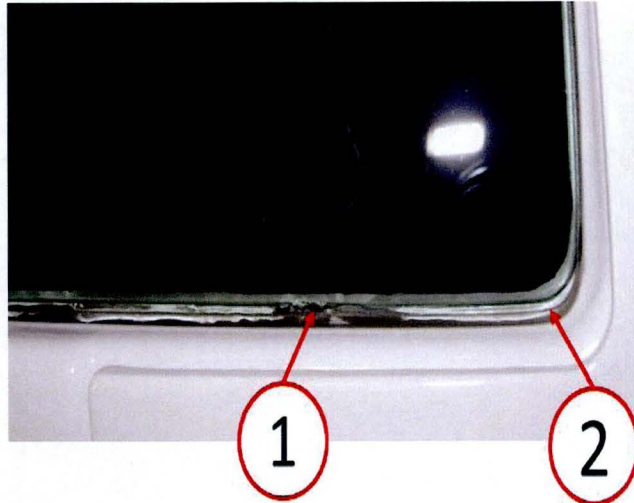
If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1 (AR)	05182378AB	Front, Windshield

**REPAIR PROCEDURE:**

1. Inspect the front windshield at the bottom edge as shown in (Fig. 1). Did windshield appear chipped?
  - a. Yes>>> Proceed to [Step #2](#).
  - b. No>>> Return the vehicle to the customer or dealer inventory.



**Fig. 1 Front Windshield**

- 1 - Windshield Chipping Appearance
- 2 - Lower Left Corner Of Front Windshield

**NOTE: The windshield is not chipped and only appears to be, due to vinyl sheet being too long between the two pieces of glass. This can occur anywhere along the bottom edge on the front windshield.**

- 2. Remove and replace the front windshield. Refer to the detailed service procedures available in: DealerConnect> TechCONNECT under: Service Info> 23-Body> Stationary Glass> Removal/Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
23-30-50-98	Inspect Windshield Only (Skill Level = B, Training Level = 3)	0.2 Hrs.
23-30-50-99	Inspect and Replace Front Windshield Only (Skill Level = B, Training Level = 3)	1.3 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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