

NUMBER: 23-031-12

GROUP: Body

DATE: October 10, 2012

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 12-058. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Front Left Seat Squeak

OVERVIEW:

This bulletin involves applying Nye grease to the contact points between the inner and outer seat brackets located near the back of the outboard bracket on the left front seat at the tip slide mechanism.

NOTE: This repair does not require the removal of the seat and should be completed with the seat in the vehicle.

MODELS:

2012 (JK) Wrangler

NOTE: This bulletin applies to 2-Door vehicles only built between May 1, 2012 (MDH0501XX) and May 7, 2012 (MDH0507XX).

SYMPTOM/CONDITION:

The customer may experience a seat squeak while driving the vehicle or moving in the seat

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	05019059AA	Grease, Nye

NOTE: Nye Grease p/n 05019059AA will service approximately 10 to 15 vehicles.

REPAIR PROCEDURE:

1. Position the driver seat in the full forward position (Fig. 1).
2. Pull the easy entry handle and position the seat back in the full forward position (Fig. 1).

NOTE: When the seat back is in the full forward position this will activate the tip slide mechanism which will rock the seat assembly toward the instrument panel at the base of the seat in order to gain access to the area of repair.

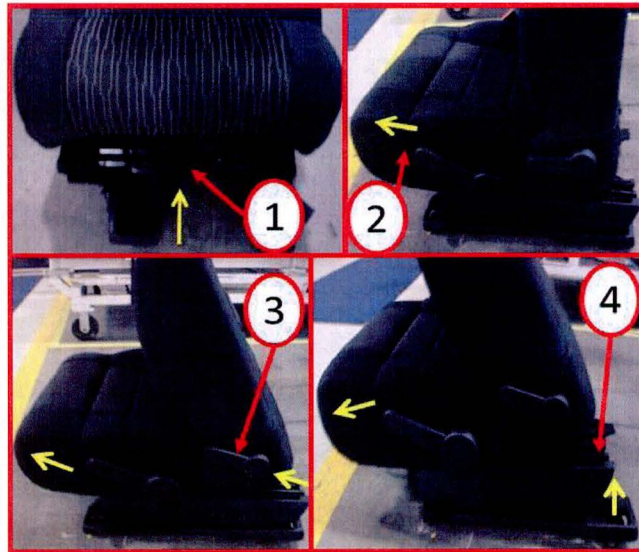


Fig. 1 Seat Adjustment

- 1 - Seat Slider Adjustment Bar
- 2 - Left Front Seat Assembly (Positioned Full Forward)
- 3 - Easy Entry Handle (Activates Tip n' Slide)
- 4 - Seat Track Extended Forward (Tip n' Slide Activated)

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3. Apply Nye grease to the inboard side of the outboard rail on the tip slide mechanism in the specified area shown in (Fig. 2).

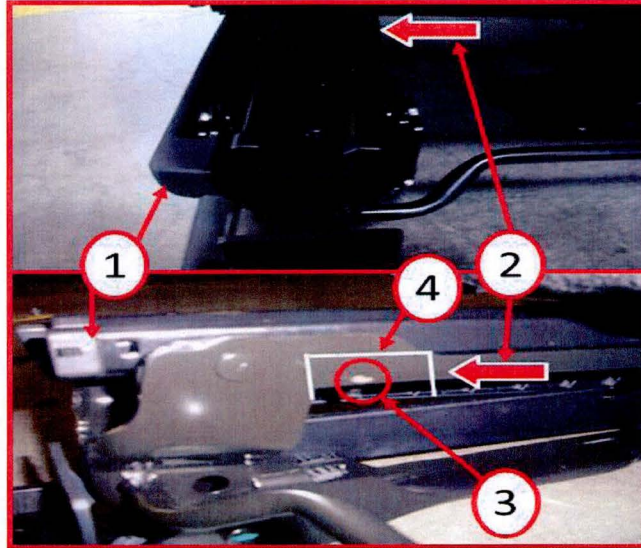


Fig. 2 Apply Nye Grease

- 1 - Outboard Seat Rail (Rear of Driver Seat)
- 2 - Inboard Side of Seat Rail (Rear of Driver Seat Outboard Rail)
- 3 - Area of Contact (Tip n' Slide Mechanism)
- 4 - Nye Grease Application Area (White Rectangular Lined Area)

4. Return the seat upright and to the full rearward position

NOTE: Be sure that the seat base rocks back toward the floor to ensure that the tip slide mechanism is disengaged.

- 5. Reposition the seat back to the full forward most position cycling the tip slide mechanism and then returning the seat to the upright and full rearward position twice after applying the grease.
- 6. With the seat occupied, verify the squeak has been eliminated.
- 7. Was a squeak still present?
 - a. Yes >>> Repeat the repair procedure, further diagnosis may be required.
 - b. No >>> Return the vehicle to the customer or dealer inventory.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-13-35-91	Apply Nye Grease to Seat Tracks (Skill Level = D, Training Level = 1)	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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