

**NUMBER:** 23-029-12 REV.A

**GROUP:** Body

**DATE:** October 10, 2012

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**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 23-029-12, DATED SEPTEMBER 19, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **\*\*ASTERISKS\*\***.**

**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 12-054. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**NOTE: **\*\*Digital imaging pre authorization is not required.\*\*****

**SUBJECT:**

Incorrect Interior Seat Covers And/Or Headrests

**OVERVIEW:**

This bulletin involves inspecting and if necessary replacing the front and/or rear seat backs, seat cushions and/or headrests.

**MODELS:**

2013 (PF) Dart

**NOTE: This bulletin applies to vehicles with sales codes (-X9) Black or (-XA) Black/Diesel Gray built before August 11, 2012 (MDH0811XX).**

**SYMPTOM/CONDITION:**

The vehicle has been shipped with the incorrect interior seat covers and/or headrests.

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

**PARTS REQUIRED:**

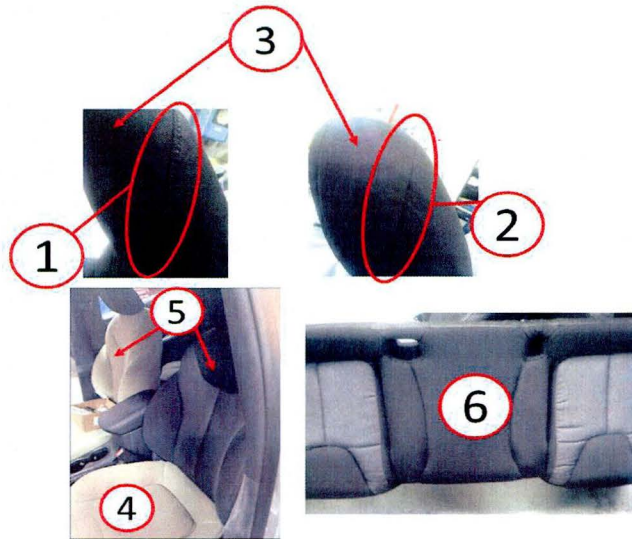
Qty.	Part No.	Description
1 (AR)	1TB64DX9AA	Headrest, Front, Left or Right (Black)

Qty.	Part No.	Description
1 (AR)	1TB68DX9AB	Headrest, Rear, Outer (Black)
1 (AR)	1TB70DX9AA	Headrest, Rear, Center
1 (AR)	5LG79DX9AA	Cover, Front Seat Cushion, Left (Black)
1 (AR)	5LG77DX9AA	Cover, Front Seat Back, Left (Black)
1 (AR)	5LG78DX9AA	Cover, Front Seat Cushion, Right (Black)
1 (AR)	5LG76DX9AA	Cover, Front Seat Back, Right (Black)
1 (AR)	5LH27DX9AA	Cover, Rear Seat Cushion (Black)
1 (AR)	5LH24DX9AA	Cover, Rear Seat Back (Black)
1 (AR)	1UK51DX9AA	Headrest, Front, Left or Right (Black)
1 (AR)	1UK56DX9AB	Headrest, Rear, Outer (Black)
1 (AR)	1UK59DX9AA	Headrest, Rear, Center (Black)
1 (AR)	5LP11DX9AA	Cover, Front Seat Cushion, Left (Black)
1 (AR)	5LP17DX9AA	Cover, Front Seat Back, Left (Black)
1 (AR)	5LP18DX9AA	Cover, Front Seat Cushion, Right (Black)
1 (AR)	5LP16DX9AA	Cover, Front Seat Back, Right (Black)
1 (AR)	5LP13DX9AA	Cover, Rear Seat Cushion (Black)
1 (AR)	5LP14DX9AA	Cover, Rear Seat Back, Left (Black)
1 (AR)	5LP15DX9AA	Cover, Rear Seat Back, Right (Black)
1 (AR)	1UK51LA3AA	Headrest, Front (Black/ Lt. Diesel Gray)
1 (AR)	1UK56LA3AB	Headrest, Rear, Outer (Black/ Lt. Diesel Gray)
1 (AR)	1UK59LA3AA	Headrest, Rear, Center (Black/ Lt. Diesel Gray)
1 (AR)	5LP11LA3AA	Cover, Front Seat Cushion, Left (Black/ Lt. Diesel Gray)
1 (AR)	5LP17LA3AA	Cover, Front Seat Back, Left (Black/ Lt. Diesel Gray)
1 (AR)	5LP09LA3AA	Cover, Front Seat Back, Left (Black/ Lt. Diesel Gray) (Passenger in Seat Cushion Storage)
1 (AR)	5LP18LA3AA	Cover, Front Seat Cushion, Right (Black/ Lt. Diesel Gray)
1 (AR)	5LP16LA3AA	Cover, Front Seat Back, Right (Black/ Lt. Diesel Gray)
1 (AR)	**5LP08LA3AA**	Cover, Front Seat Back, Right (Black/ Lt. Diesel Gray) (Passenger in Seat Cushion Storage)

Qty.	Part No.	Description
1 (AR)	5LP13LA3AA	Cover, Rear Seat Cushion (Black/ Lt. Diesel Gray)
1 (AR)	5LP14LA3AA	Cover, Rear Seat Back, Left (Black/ Lt. Diesel Gray)
1 (AR)	5LP15LA3AA	Cover, Rear Seat Back, Right (Black/ Lt. Diesel Gray)

**REPAIR PROCEDURE:**

1. Inspect the front and rear seat backs, seat cushions and headrests (Fig. 1). Were they the correct color and/or style?
  - a. Yes >>> Return the vehicle to the customer or dealer inventory.
  - b. No >>> Proceed to [Step #2](#).



**Fig. 1 Seat Covers and Headrest**

- 1 - Deck Seam
- 2 - Join Seam
- 3 - Headrest
- 4 - Front Seat Bottom Cushion
- 5 - Front Seat Back
- 6 - Rear Seat Bottom Cushion

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**NOTE: Vehicles equipped with any color other than black denim trim code (DX9) should have the headrest with the deck seam (Fig. 1) (1) installed. If the vehicle is equipped with black denim trim code (DX9) it should have the headrest with the join seam (Fig. 1) (2) installed.**

2. Are the seat cushion covers incorrect?

- a. Yes >>> Refer to the detailed removal and installation procedures available in: DealerConnect> TechCONNECT under: Service Info> 23-Body> Seats, front> Cover, Seat Cushion> Removal/Installation.
- b. No >>> Proceed to [Step #3](#).

**NOTE: Removal of the seat cushion is unnecessary, only the seat cushion cover needs to be removed and replaced.**

3. Are the seat back covers incorrect?
  - a. Yes >>> Refer to the detailed assembly and disassembly procedures available in: DealerConnect> TechCONNECT under: Service Info> 23-Body> Seats, front> SEAT BACK, Front> DISASSEMBLY/ASSEMBLY.
  - b. No >>> Proceed to [Step #4](#).
4. Are the headrests incorrect?
  - a. Yes >>> Refer to the detailed removal and installation procedures available in: DealerConnect> TechCONNECT under: Service Info> 23-Body> Seats, front> HEADREST> Removal/Installation.
  - b. No >>> Return the vehicle to the customer or dealer inventory.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
23-20-31-91	Inspect the front and rear seat backs, seat cushions and headrests only (Skill Level = C, Training Level = 2)	0.2 Hrs.
23-20-31-92	Inspect the front and rear seat backs, seat cushions, headrests and replace the front seat back only (Skill Level = C, Training Level = 2)	1.0 Hrs.
23-20-31-93	Inspect the front and rear seat backs, seat cushions, headrests and replace the front headrest only (Skill Level = C, Training Level = 2)	0.2 Hrs.
23-20-31-94	Inspect the front and rear seat backs, seat cushions, headrests and replace the front seat cushion only (Skill Level = C, Training Level = 2)	0.5 Hrs.
23-20-31-97	Inspect the front and rear seat backs, seat cushions, headrests and replace the left rear seat back only (Skill Level = C, Training Level = 2)	1.0 Hrs.
23-20-31-98	Inspect the front and rear seat backs, seat cushions, headrests and replace the right rear seat back only (Skill Level = C, Training Level = 2)	0.6 Hrs.
23-20-31-96	Inspect the front and rear seat backs, seat cushions, headrests and replace the rear headrest only (Skill Level = C, Training Level = 2)	0.2 Hrs.
23-20-31-95	Inspect the front and rear seat backs, seat cushions, headrests and replace the rear seat	0.5 Hrs.

	cushion only (Skill Level = C, Training Level = 2)	
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**FAILURE CODE:**

ZZ	Service Action
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