

Reference SSM52057

Models XK / X150
XF / X250

Title HVAC Fan Speed Pop-Up Stuck on HLDF

Category Electrical

Last modified 13-Dec-2012 00:00:00

Symptom 207000 Entertainment Systems

2009 - 2011 MY XF - **UPDATE - issue still pending new HLDF software**

2009 - 2012 MY XK - **UPDATE - issue resolved.**

JTB00149v3 published to Topix

Concern:

The HVAC fan speed pop-up box may be stuck displaying on the HLDF display screen only after adjusting the HVAC fan speed.

Cause:

Content A software concern is currently being investigated by Jaguar Engineering.

Correction:

If the pop-up box is stuck on the display, rotate the HVAC fan speed control knob one click, up or down. The pop up box for the fan speed will then resume normal operation and time out off of the display. Do not replace HLDF parts or submit any FREDs. A further communication will follow once a robust fix is developed.

Please submit EPQR's for all customer reported cases.