

TECHNICAL BULLETIN

JTB00277NAS1
19-DEC-12



SECTION: 415-00

Touch Screen Intermittently Blank on Start Up

AFFECTED VEHICLE RANGE:

XF (X250)

VIN: S20753-S40746

Model Year: 2012

CONDITION SUMMARY:

△ **NOTE: The Touch Screen is also known as:**

- Front Control / Display Interface Module (FCDIM)
- High Level Display Front (HLDF)
- Information and Entertainment Display

Situation: The Touch Screen may intermittently be blank on start up, as well as there being no audio and/or hard button functionality.

Cause: This may be caused by voltage interruption on start up.

Action: In the event of a customer concern of the above, refer to the Repair Procedure outlined below.

PARTS:

No parts required

TOOLS:

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD131.07 v.118

Land Rover-approved Midtronics Vehicle Power Supply

Refer to Workshop Manual / Repair Procedure for any required special tools

WARRANTY:

△ **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.**

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update FCDIM (HLDF) software w/diagnostic equipment already connected	86.94.55	0.60	42	C2Z22941
Update AJB software	86.99.79	0.20	42	C2Z22941

Normal Warranty policies and procedures apply

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

REPAIR PROCEDURE

1. Record all Touch Screen set-up settings.

 **CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**

 **CAUTION: A Jaguar-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS diagnosis / module programming.**

2. Connect the Jaguar-approved Midtronics Vehicle Power Supply to the vehicle battery.

3. Turn ignition 'ON' (engine not running).

 **NOTE: IDS must be loaded with IDS-DVD131.07 v.118 or later.**

4. Connect the IDS to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.

5. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.

6. From the Session Type selection screen, choose 'Campaigns'.

7. Select the 'Recommendations' tab.

8. From the Recommendations tab, select '**Run**' to perform the 'Configure existing module - Front control / display interface module (HLDF)' option.

9. From the Recommendations tab, select '**Run**' to perform the 'Configure existing module - Auxiliary junction box (body control module B)' option.

10. Follow all on-screen instructions to complete this task.

11. Exit the current session.

12. Disconnect the IDS and the Midtronics Vehicle Power Supply from the vehicle.