



Update Prior to Sale Notice UPS4812: Front Subframe Bolts Incorrectly Torqued

SERVICE BULLETIN

26-Oct-12 | No.: 6-188USA | Section: GENERAL INFORMATION | Market: USA

DESCRIPTION

A limited number of 2012 model year Jaguar XF vehicles may have been manufactured away from process and in a limited number of cases the front subframe rear bolts have the incorrect torque applied.

AFFECTED VEHICLES / OWNER NOTIFICATION

A total of six (6) 2012 model year XF vehicles are affected in the USA. See the attached list for VIN / Retailer details.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this Update Prior to Sale notice prior to undertaking any rework action. Retailers are required to **HOLD** the affected vehicles above VIN that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the, rework action. Refer to Technical Bulletin UPS4812: *Update Prior to Sale: Front Subframe Bolts Incorrectly Torqued*, for detailed repair instructions.

PARTS

PART NO.	DESCRIPTION	QTY	% OF VEHICLES REQUIRING PART*
C2P7447	Bolt	2	100

* when ordering parts, order the expected percentage failure rate of parts identified only

TOOLS

Refer to Workshop Manual for any required special tools

WARRANTY

△ **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this Update Prior to Sale notice prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K154**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This Update Prior to Sale notice is valid for a limited time only. Warranty claims with a repair date prior to the **15 March 2013** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY.
K154	B	Install new front subframe rear bolts; torque-check front subframe front bolts	10.10.99	0.20	C2P7447	2
K154	C	Install new front subframe rear bolts; torque-check front subframe front bolts Drive in / Drive out	10.10.99 10.10.10	0.20 0.10	C2P7447 -	2 -
K154	D	Install new front subframe rear bolts; torque-check front subframe front bolts - 5.0L Supercharged only	05.10.50	0.50	C2P7447	2
K154	E	Install new front subframe rear bolts; re- torque-check front subframe front bolts - 5.0L Supercharged only Drive in / Drive out	05.10.50 10.10.10	0.50 0.10	C2P7447 -	2 -

Normal Warranty policies and procedures apply

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Affected VIN List**

RETAILER CODE / NAME	VIN
2103 Jaguar Bethesda	S60431
5427 Madison Jaguar	S60303
5544 Cherry Hill Classic Cars	S60875
5686 Jaguar of Troy	S60435
5692 Jaguar Wichita	S60325
5756 Imperial Motors Jaguar of Lake Bluff	S60834