



SERVICE BULLETIN

Update Prior to Sale Notice UPS7212: '2WD only traction reduced' Message on Start Up

20-DEC-12 | No.: 6-193NAS | Section: GENERAL INFORMATION | Market: CAN / USA

DESCRIPTION

A limited number of 2013 model year Jaguar XJ All-Wheel Drive vehicles may exhibit a '2WD only traction reduced' message may be displayed on vehicle start up. The message will clear on the next ignition cycle.

AFFECTED VEHICLES

A total of 22 2013 model year Jaguar XJ All-Wheel Drive vehicles within the listed VIN range are affected.

- XJ (X351): V42261-V44710 (see attached list)

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Refer to Technical Bulletin UPS7212NAS, *Update Prior to Sale: '2WD only traction reduced' Message Displayed on Start Up*, for detailed repair instructions.

PARTS

No parts required

TOOLS

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD132.02 v.122
Jaguar-approved Midtronics Vehicle Power Supply

WARRANTY

△ **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K163**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 June 2013** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY. / VALUE
K163	B	Update transfer case control module software	86.98.02	0.20	-	-
K163	C	Update transfer case control module software	86.98.02	0.20	-	-
		Drive in / drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply

UPS7212: Affected VIN List

CANADA

RETAILER CODE / NAME	VIN
4202 Jaguar Vancouver	V44620
4202 Jaguar Vancouver	V44710
4497 Jaguar Richmond	V42261
4501 Jaguar Victoria	V44613
4501 Jaguar Victoria	V44641
4506 Jaguar Edmonton	V44629
4506 Jaguar Edmonton	V44671
4508 Jaguar Kelowna	V44633
4508 Jaguar Kelowna	V44635

USA

RETAILER CODE / NAME	VIN
1049 Jaguar Jacksonville	V44034
5381 Jaguar Albany	V43955
5387 Jaguar Orlando	V44085
5390 Jaguar Austin	V43959
5398 Jaguar Greensboro	V44090
5446 Jaguar Winston Salem	V44129
5498 Jaguar Woburn	V44125
5498 Jaguar Woburn	V44177
5614 Hampton Jaguar	V44015
5670 White Plains Jaguar	V44217
5672 Autobahn Motorcars	V44078
5675 Jaguar Cleveland	V44065
5713 Jaguar of the Gulf Coast	V44040