

Notification of UPS7312: Quality Assurance Stop Sale

14-DEC-12

No.: 6-191NAS

Section: GENERAL
INFORMATION

Market: CAN / USA

DESCRIPTION

Jaguar Land Rover North America, LLC is announcing a Quality Assurance Stop Sale on 2013 model year Jaguar XF and XJ models fitted with the 3.0L Supercharged V6 (AJ126) engine for a potential concern that the engine internal tolerances are not within the optimal specification for long term durability. There is a latent concern that after time engine wear may occur which can result in abnormal engine noises or knock. If driven while in this condition, a potential for engine damage, up to and including engine failure, is possible.

AFFECTED VEHICLES

The VIN range of affected vehicles is:

- XF (X250) with 3.0L Supercharged V6 only: S59415-S73237
- XJ (X351) with 3.0L Supercharged V6 only: V38913-V45917

ACTION TO BE TAKEN

In order to ensure our customers' long term satisfaction, retailers are requested to not sell the identified vehicles within the VIN ranges listed and to hold the units in your inventory. Jaguar is currently working on the engine update procedures, procuring the required parts, and finalizing publications. Further communications will be sent when these details are available.

CUSTOMER VEHICLES

Jaguar will be issuing a separate communication in regards to the timing for the repair update of customer vehicles which will commence in January. For these customers Jaguar will be taking extraordinary measures to ensure their continued satisfaction.

Thank you for your cooperation in this matter. Jaguar apologizes for any inconvenience this may cause.