

# Technical Service Bulletin



## 00 Noise when making a turn under hot conditions

19 12 32 2021297/5 September 5, 2012. Supersedes Technical Service Bulletin Group 00 number 10 – 10 dated September 1, 2010 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2009 – 2011	All	3.0 TFSI (CCAA Engine Code)

## Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised <i>Required Parts and Tools</i> (Updated part numbers)
4	9/1/2010	Revised header data (Added model year)
3	6/1/2010	Revised <i>Service</i>
2	5/13/2010	Revised header data (Controlling TSB display in ElsaWeb)
1	8/7/2009	Original publication

When the ambient temperature is very high, the air conditioning is on, and the car is at operating temperature, then there might be a noise while the car is making a turn. This noise only occurs if the large radiator cooling fan is running on High.

This noise can be described as a power steering noise, brake noise or belt noise.

## Technical Background

The noise is caused by the large cooling fan. The fan creates air turbulence when driving through a turn. The turbulence is in a frequency range that travels easily through the structure of the car. Because of that, the frequencies are audible in the passenger cabin.

All systems remain in full function; the symptom has no negative technical influence.

## Production Solution

Not applicable.

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## Service

1. Replace cooling fan with part number **4F0959455P**.

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	1908		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	Cooling fan housing remove+reinstall	1920 1941	220 TU
	Fan motor replace	1908 5550	20 TU
<b>Diagnostic Time:</b>	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2021297/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Part Number	Part Description	Quantity
4F0959455P	Cooling fan	1

## Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.