



Service Bulletin

Date: December 2012







SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles

Buzz Noise at Lower Right Side of Windshield - Replace Air Inlet Grille

Panel

Expires with Base Warranty

MODELS: 2012-2013 Chevrolet Corvette

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

<u>PURPOSE</u>

This bulletin provides a service procedure to replace the air inlet grille panel on certain 2012-2013 model year Chevrolet Corvette vehicles. The soft edge of the air inlet grille panel may separate from the base at the lower right side of the windshield. If this occurs, the soft edge of the panel may contact the windshield while driving at highway speeds, creating a buzz noise.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the "Service Update Bulletin Information" link under the "Service" tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
25778761	SCREEN, AIR INL	1

SERVICE PROCEDURE

- 1. Remove air inlet grille panel. Refer to Air Inlet Grille Panel Replacement in SI.
- 2. Install a new air inlet grille panel. Refer to Air Inlet Grille Panel Replacement in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

Labor Code	Description	Labor Time
V2707	Replace Air Inlet Grille Panel	0.4

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.