



Service Bulletin



SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
Rear Seat Removable Arm Rest Rattle
Expires with Base Warranty

MODELS: 2013 Chevrolet Volt
Equipped with Removable Arm Rest (DA1)

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to inspect and ensure that the removable arm rest is properly latched to the rear floor console on **certain** 2013 Chevrolet Volt vehicles. The arm rest is attached to the rear floor console by a latch. On some vehicles, the opening in the floor console may be too large. If this condition exists, the customer may hear a rattle sound. Under certain vehicle conditions, the potential exists for the removable arm rest to separate from the console. Dealers are to replace the rear floor console if the removable arm rest is not properly attached.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that

return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Note: It is expected that there will be very few console replacements required.

Part Number	Description	Quantity/Vehicle
22926913	CONSOLE, R/FLR LWR (BLACK)	1 (If Req'd)
22926914	CONSOLE, R/FLR LWR (URBAN)	1 (If Req'd)

SERVICE PROCEDURE

1. Locate the rear floor console.



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2. Determine if the rear armrest latches properly to the rear floor console by lightly pulling up on the armrest. Do NOT attempt to pry or separate the armrest from the console with great force.
 - If the rear armrest remains latched and is attached to the rear floor console securely, no further action is required.
 - If the rear armrest does NOT remain latched and is not attached to the console securely, remove and replace the lower portion of the rear floor console. The removable armrest can be reused. Refer to *Rear Floor Console Replacement* in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

Labor Code	Description	Labor Time
V2694	Inspect Arm Rest	0.2
	Add: Replace Rear Floor Console	0.1

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

