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GROUP: Electrical

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SUBJECT:

How To Activate The Navigation Maps On A RA3 Radio

MODELS:

2013 (DS) Ram 1500 Pickup

NOTE: This Service Bulletin applies to vehicles equipped with a UCONNECT 8.4A AM/FM/BT/ACCESS (sales code RA3).

CAUTION: The only vehicles that can be upgraded to include a navigation system are ones that have an RA3 radio.

DISCUSSION:

Offering a radio that has navigation capability that can be optionally activated for additional cost is something new. This allows all Uconnect 8.4A (sales code RA3) customers to enjoy the benefits of the high line 8.4 inch screen at a low entry level price. Only the customers that wish to activate the navigation feature will pay the extra fee.

CAUTION: The customer needs to be notified, and clearly understand once this system is activated it can NOT be deactivated and this feature can NOT be transferred to another vehicle. When the feature is activated it's "non-refundable, irreversible, and permanently attached to the VEHICLE (not the customer) for the life of the vehicle."

Activating the Navigation system.

1. Turn the ignition on.
2. Put the radio into dealer mode. At the same time press and hold the 3 hard keys under the audio screen, Driver side Temp up, Temp down and Front defrost button. When the dealer mode has been accessed, this screen will appear, see (Fig. 1).

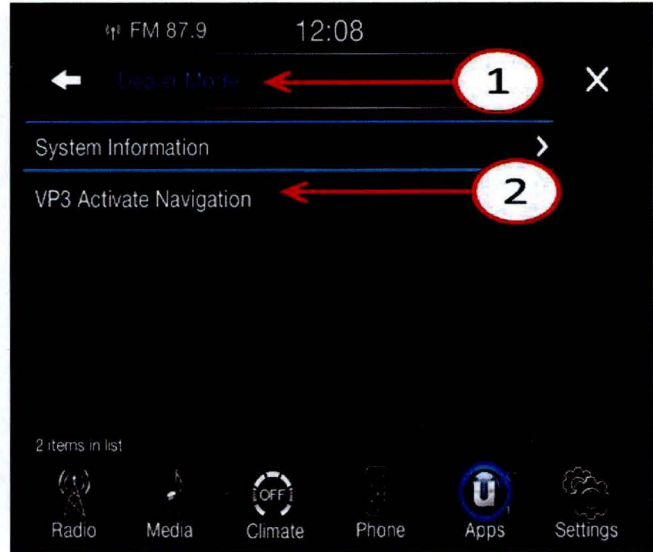


Fig. 1 Screen showing the Radio is in dealer mode

- 1 - Dealer Mode
- 2 - Select this to get request code

3. After selecting “VP3 Activate Navigation”, a screen with a 22 position request code will appear, see (Fig. 2).

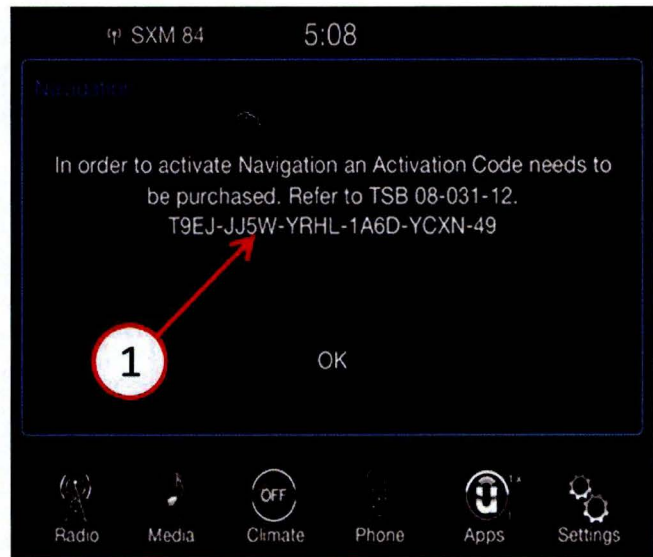


Fig. 2 Request code

- 1 - 22 position Request Code.
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NOTE: The following people in the dealer are authorized to call in for the activation code (See list below).

Dealer Principal	General Manager	Assistant Parts Manager
Service Technician	Assistant Service Manager	Vice President
President	Owner / Partner	General Sales Manager
Sales Manager	Assistant Sales Manager	Parts Manager
Truck Sales Manager	Parts Manager	Service Manager
Service Director	Shop foreman	
Parts Director (U.S. only)	Service/Parts Director (U.S. only)	Parts/Service Director (U.S. only)

4. Copy the request code on the Repair Order and call 866-962-8837.

NOTE: The person that calls in will need the dealer code, VIN, invoice date, their SID number and request code. They will ask for your e-mail address, so they can send you a confirmation of the activation code.

5. Taking care to make sure the activation code is copied exactly as given, The activation code is case sensitive. Take the 16 position activation code back to the vehicle and press OK on the screen, see (Fig. 3).

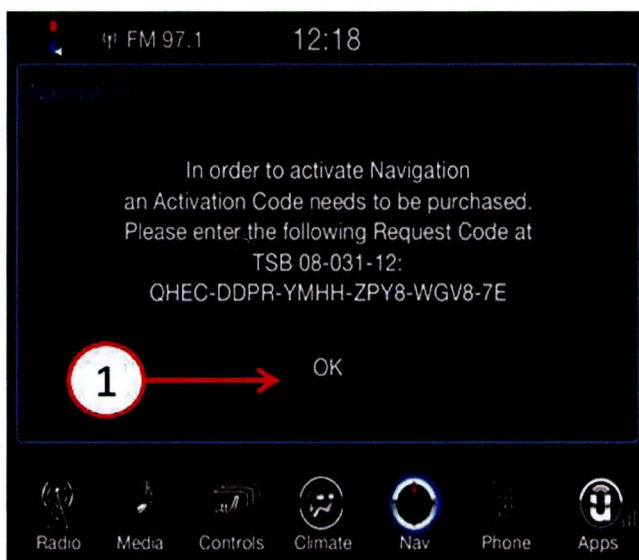


Fig. 3 To continue press OK

1 - Press "OK" to move to the next screen.

CAUTION: If the ignition is turned off and this procedure is started over again, the request code will be different. This is not a problem, the activation code that was given to you will still work.

6. Enter the 16 position code in the box, see (Fig. 4).

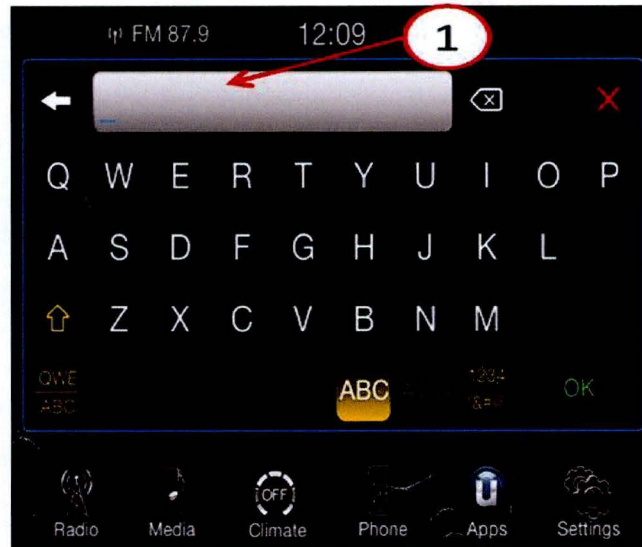


Fig. 4 Entering the VP3 code to activate navigation system

1 - Enter the Activation code in this space.

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7. Press the green OK soft key in the lower right corner of the screen to activate the navigation feature.

NOTE: It may take about 10 minutes of unobstructed satellite signals for the navigation system to be fully functional.

8. If the access code was not properly copied or entered into the radio you will see this screen, (Fig. 5). Make sure the activation code was properly entered. If it was start the procedure over again.



Fig. 5 Incorrect activation code was entered

POLICY:
Information Only.