



**NUMBER:** 02-007-12 REV. A

**GROUP:** Front Suspension

**DATE:** November 16, 2012

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**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 02-007-12, DATED November 13, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **\*\*ASTERISKS\*\*** AND INCLUDE A NEW CLEANPOINT AND LOP NUMBER.**

**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 12-065. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE UN-SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. FOR VEHICLES NOT INCLUDED IN THE RRT VIN LIST, APPLICATION OF THIS SERVICE BULLETIN TO SOLD UNITS IS BASED UPON THE CUSTOMER EXPERIENCING THE SYMPTOM/CONDITIONS. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

***SUBJECT:***

Steering Wheel Off Center 3.1 To 12 Degrees

***OVERVIEW:***

This bulletin involves centering the vehicles steering wheel.

***MODELS:***

2013	(JS)	200
2013	(JS)	Avenger

**NOTE: This bulletin applies to vehicles built after October 03, 2012 (MDH1003XX) and before **\*\*October 16, 2012 (MDH1016XX)\*\***.**

***SYMPTOM/CONDITION:***

Steering wheel off center 3.1 to 12 degrees.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

***REPAIR PROCEDURE:***

1. Adjust the vehicle front toe alignment. Refer to the detailed procedures available in DealerCONNECT >TechCONNECT under: Service Info > 02- Front Suspension> Wheel Alignment> Standard Procedure> Wheel Alignment> Sections: Toe and Front Toe.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Amount</b>
**02-00-02-97**	Toe Adjustment/Center Steering Wheel - Adjust Front Toe (Skill Level = B, Training Level = 3)	0.5 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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