

NUMBER: 02-006-12

GROUP: Front Suspension

DATE: October 13, 2012

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SUBJECT:

Front Shock Spring Seat Out Of Specification

OVERVIEW:

This bulletin involves inspecting and if necessary replacing the right and left front shock absorber.

MODELS:

2012 (LD) Charger (Police Vehicles Only)

NOTE: This bulletin applies to police fleet vehicles equipped with heavy duty suspension (sales code SDB) built after March 05, 2012 (MDH 0305XX) and before April 06, 2012 (MDH 0406XX).

SYMPTOM/CONDITION:

Front shock spring seat is out of position.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	68072066AC	Front Shock Absorber, Right
1 (AR)	68072067AC	Front Shock Absorber, Left

REPAIR PROCEDURE:

1. Inspect the right and left front shock absorber. Was the front right or left shock absorber spring seat incorrectly seated (2) as shown in (Fig. 1).
 - a. Yes >>> Proceed to Step 2.

b. No >>> Continue further diagnosis, this bulletin does not apply.

NOTE: In (Fig. 2) the spring seat is correctly seated.

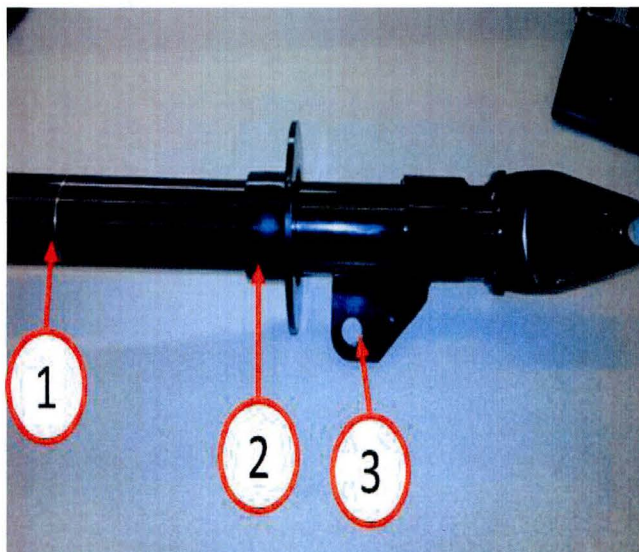


Fig. 1 Spring Seat Incorrectly Seated

- 1 - Spring Seat Crimp Ring
 - 2 - Spring Seat
 - 3 - Stabilizer Link Mounting Bracket
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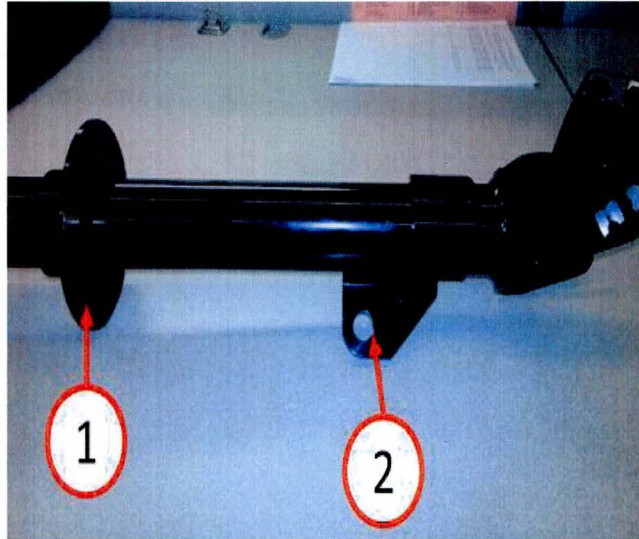


Fig. 2 Spring Seat Correctly Seated

- 1 - Spring Seat Correctly Seated
- 2 - Stabilizer Link Mounting Bracket

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2. Remove and replace the right and left front shock absorber. Refer to the detailed removal and installation procedures available in: DealerConnect> TechCONNECT under: Service Info> 02- Front Suspension> Front> SHOCK ABSORBER, Suspension, Coilover> Removal/Installation> Rear Wheel Drive.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
02-15-10-91	Inspect the left and right front shock absorber crimp ring only (Skill Level = C, Training Level = 2)	0.2 Hrs.
02-15-10-92	Inspect and Replace The Front Right and Left Shock Absorber (Skill Level = C, Training Level = 2)	1.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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