

Tony Lawrence

From: Chris Ciz
Sent: Wednesday, November 28, 2012 4:22 PM
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 11/28/2012

2012 INDEX: http://www.mstore2000.com/PDF_Files/index11-28-12.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETIN

09-045/12 - 2013 MAZDA3 (WITH NAVIGATION) - PANDORA FUNCTION FOR AUDIO SYSTEM IS NOT AVAILABLE

http://www.mstore2000.com/PDF_Files/09-045-12-2728.pdf

UPDATED BULLETINS

01-021/12 - 2010-2013 MAZDA3 - SQUEAK NOISE FROM ENGINE COMPARTMENT

http://www.mstore2000.com/PDF_Files/01-021-12-2695b.pdf

03-001/12 - 2007-2013 CX-9 - 4WD - FRONT TIRES SPINNING AND / OR 4WD / DSC LIGHT FLASHES WHEN DRIVING UPHILL OR TAKING OFF

http://www.mstore2000.com/PDF_Files/03-001-12-2625.pdf

Please distribute this information to all parts and service personnel.

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



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Subject: PANDORA FUNCTION FOR AUDIO SYSTEM IS NOT AVAILABLE	Bulletin No: 09-045/12
	Last Issued: 11/28/2012

APPLICABLE MODEL(S)/VINS

2013 Mazda3 vehicles (with Navigation) with VINs lower than JM1BL*****743201 (produced before October 22, 2012)

DESCRIPTION

Some vehicles may experience that Pandora gets disconnected with a message as shown. This happens when Pandora is playing via Bluetooth and an iPhone/iPod, etc. is connected or disconnected from the USB terminal. To get Pandora to play again, the Pandora application needs to be restarted. This is caused by improper software of the Bluetooth unit. To correct the problem, the software of the Bluetooth unit has been changed.

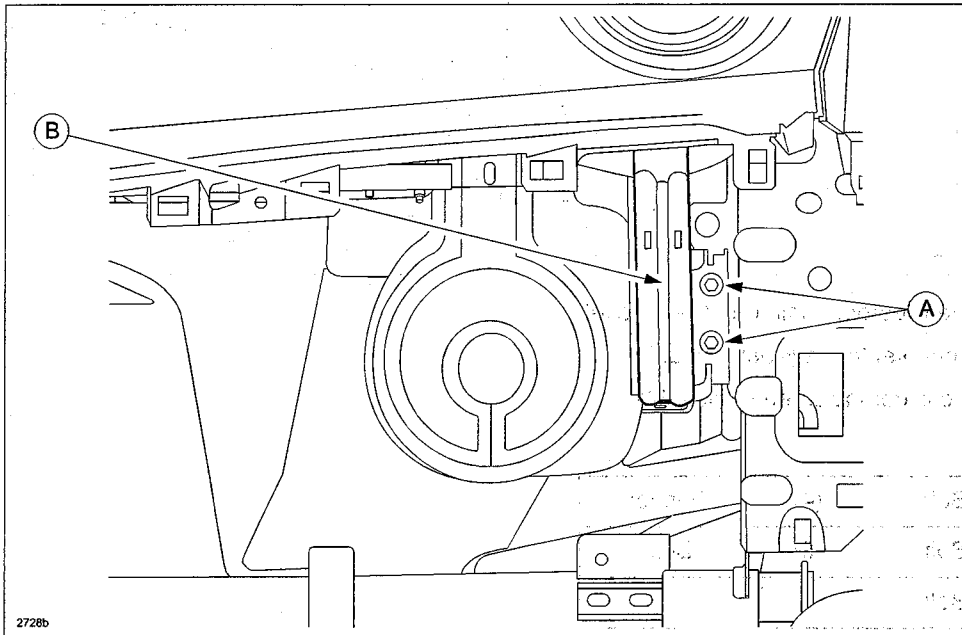


Customers having this concern should have their vehicle repaired using the following repair procedure.

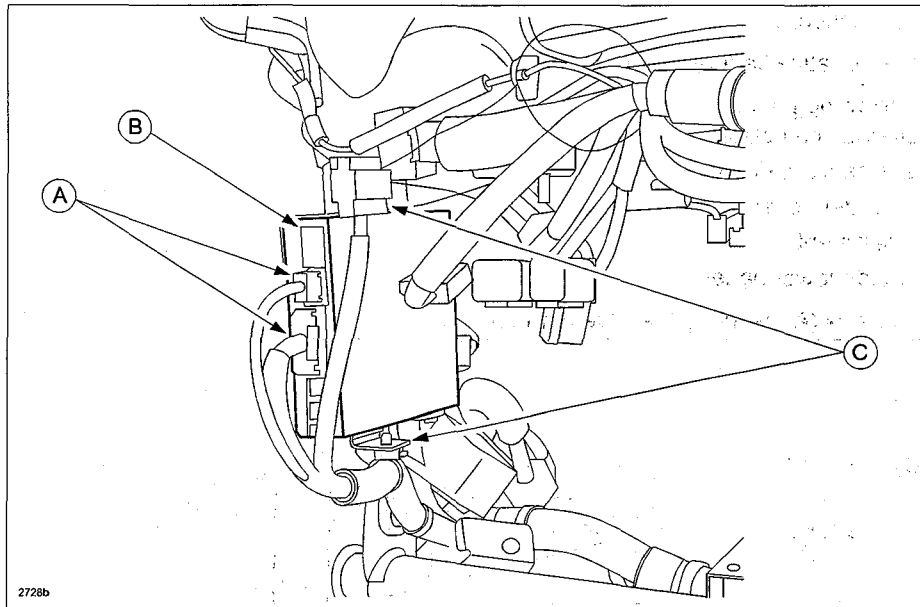
CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

REPAIR PROCEDURE

1. Verify customer concern.
2. Disconnect the negative battery cable.
3. Remove the following parts:
 - a. Passenger-side scuff plate
 - b. Passenger-side front side trim
 - c. Dashboard under cover
 - d. Glove compartment
 - e. Passenger-side lower panel.
4. Remove the screws (A) securing the Bluetooth unit (B).

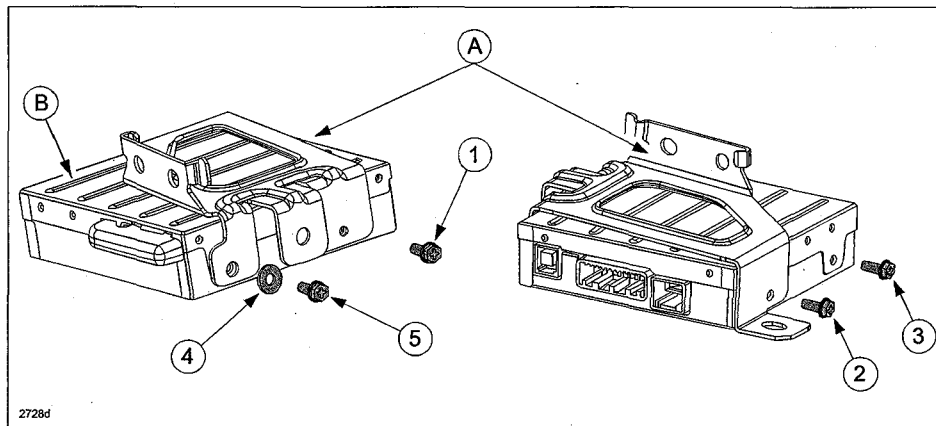


5. Disconnect the connectors (A) of the Bluetooth unit (B), then detach the clips (C).



6. Remove the Bluetooth unit from the bracket.
7. Install the bracket to the Bluetooth unit.
8. Install in the order indicated in the table.

(1)	Bolt	(4)	Washer
(2)	Bolt	(5)	Bolt
(3)	Bolt		



9. Install in the reverse order of removal.
10. Verify repair.

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PART(S) INFORMATION

Part Number	Description	Qty.
GJR9-66-DH0	Bluetooth Unit	1

Exchange part is available from the following:

- USA: United Radio

NOTE: The part number has not been changed. All Bluetooth units in stock are modified ones.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	64
Damage Code	9W
Part Number Main Cause	GJR9-66-DH0
Quantity	0
Operation Number / Labor Hours:	XXH8MXRX / 0.3 Hrs.