

Subject

No Sound from iPhone running iOS 6.0 when switching to Bluetooth Audio Mode

Market

USA

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

Applicability

2013-MY Models with Navigation & Enform

APPLICABLE VEHICLES

| | | | |
|------|--------|------|-------|
| 2013 | RX450H | 2013 | GS350 |
| 2013 | ES300H | 2013 | RX350 |
| 2013 | ES350 | 2013 | LS460 |
| 2013 | GS450H | 2013 | LX570 |

CONDITION

Some customers who have updated their Apple iPhones to iOS 6.0 may encounter no sound from the audio system when selecting the BT Audio tab on the Media screen. In addition at times when the customer presses the Song title button or the Album button no information will be displayed. This condition tends to occur after listening to Pandora or iHeart radio via Enform.

RECOMMENDATIONS

Currently the user will need to change to the Music APP on their iPhone to initiate Bluetooth audio sound from the audio system. After changing to the Music APP now song title and Album information can be selected using the navigation system display.