

Subject

No sound from Pandora or iHeartRadio when using iPhone running iOS 6.0

Market

USA

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

Applicability

2013 Models with Navigation & Enform

APPLICABLE VEHICLES

2013	RX450H	2013	GS350
2013	ES300H	2013	RX350
2013	ES350	2013	LS460
2013	GS450H	2013	LX570

CONDITION

Some customers may experience no sound or very low sound from Pandora or iHeartRadio when using Enform on iPhones running iOS 6.0 or later. In these cases the screen will show the Song Title, Album Title, and Album Picture.

RECOMMENDATIONS

Bluetooth volume output can be controlled using the volume buttons on the side of the iPhone. Press the volume up button repeatedly on the iPhone until the volume indicator on the iPhone is at maximum.