

Technical Service Bulletin

GROUP	NUMBER
HVAC	12-HA-002
DATE	MODEL
NOVEMBER 2012	ALL MODELS

A/C REFRIGERANT RECHARGE ONLY WARRANTY CLAIM GUIDELINE

Description:

This bulletin provides warranty claim information for service repairs requiring A/C refrigerant recovery & charging.

The non part code "ACGAS00000" must be used for the causal part whenever **Op Code 09760A00** (A/C REFRIGERANT RECOVERY & CHARGING) is claimed and the following apply:

- · No cause was determined.
- No parts were replaced, other than refrigerant charging.
- Only A/C refrigerant recover & charging procedure were done.

If the actual cause can be determined, then the applicable causal part number should be used.

Vehicles Affected:

All Models

Warranty Information:

NO CAUSAL PARTS FOUND

Op Code	Operation	Op Time	Causai P/N	Nature	Cause
09760A00	A/C REFRIGERANT RECOVERY & CHARGING	0.5	ACGAS00000	*	*

^{*}NOTE: Apply the applicable Nature and Cause Codes according to the results of the vehicle diagnosis.

CAUSAL PART DETERMINED

Op Code	Operation	Op Time	Causal P/N	Nature	Cause
09760A00	A/C REFRIGERANT RECOVERY & CHARGING	0.5	Use Applicable Causal Part	*	*

^{*}NOTE: Do not use "ACGAS00000" as Causal P/N if suspect components were replaced for repair. Apply the applicable Nature and Cause Codes according to the results of the vehicle diagnosis.