Internal notification for: G_0000152629 STOP DELIVERY ORDER - CERTAIN 2013 CADILLAC ATS

gm_gmssg_q01 11/29/2012 01:11 PM

2 attachments

ATS Stop Delivery list .xls GM Style Sheet.css

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Date: 11/29/2012 Ref. number: Service / Field Action / G_0000152629

Subject: STOP DELIVERY ORDER - CERTAIN 2013 CADILLAC ATS

GM CUSTOMER CARE AND AFTERSALES
DCS2859
URGENT - DISTRIBUTE IMMEDIATELY

Date:	November 29, 2012
Subject:	Stop Delivery Order
Models:	Certain 2013 Cadillac ATS
To:	All Cadillac Dealers
Attention:	Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013 model year Cadillac ATS vehicles. The attached list provides the Vehicle Identification Number (VIN) of the 199 involved vehicles. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

Some of these vehicles were recently shipped from the assembly plant and may have just arrived or will be arriving shortly at their destination dealers.

Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):