

//ALL 10/11/2012 to 11/16/2012
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: October 11, 2012
SUBJECT: Service Campaign TMO - 2013 Veloster Tracking Diagnosis
and Repair (TSB# 12-01-033) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign on certain dealer stock 2013 Veloster vehicles equipped with factory-installed wheels and tires which may not track as the driver desires without slight/minor steering wheel correction when driving on straight, flat roads. Hyundai has developed a service procedure to improve the tracking of vehicles affected by this condition.

In order to identify only those vehicles affected by Service Campaign TMO, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TMO.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #12-01-033 will be available on Hyundai's Website on October 11, 2012. It contains instructions on performing the service and submitting the campaign claim. **Dealers must provide this TSB to all sublet facilities if any part of the repair is sublet out for this service campaign.**

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA